THE REPUBLIC OF VANUATU
COUNTRY PREPAREDNESS PACKAGE
Acknowledgements
Appreciation is extended to all that contributed their knowledge and support.
Special thanks go to the National Disaster Management Office, National Cluster System and Ministries, as well as national and international humanitarian and development partners.

PHT Members:
- International Organization for Migration
- Food and Agriculture Organization
- International Federation of Red Cross and Red Crescent Societies
- OXFAM
- Save the Children
- The Office of the United Nations High Commissioner for Human Rights
- The United Nations Entity for Gender Equality and the Empowerment of Women
- The United Nations Children’s Fund
- The United Nations Development Programme
- The United Nations Office for the Coordination of Humanitarian Affairs
- The United Nations Population Fund
- World Food Programme
- World Health Organization
WHAT IS THE COUNTRY PREPAREDNESS PACKAGE?

The Country Preparedness Package (CPP) is a joint initiative of the Government of the Republic of Vanuatu and the Pacific Humanitarian Team (PHT). The CPP is intended to strengthen the preparedness and collaboration between national and international actors in disaster response. The CPP is developed and agreed with the national government before a disaster. Through the process, national actors become more aware of international tools and services and how they can be activated. This will enable a more ‘demand-driven’ response tailored to the specific context.

The CPP also helps the international actors to become more aware of the existing national systems and structures by clearly documenting and making key information available to all. This will help ensure that responses are nationally-led with international actors supporting and working through the existing national structures.

The completed CPP is a set of documents outlining the existing national structures and the agreed plans for utilizing international support in a disaster response. These documents are available online and include links to national reference documents.

About this document

This document comprises 32 sections covering a range of topics and issues relevant to international support to nationally-led disaster responses. The use of thematic sections makes it easy to find specific information quickly. It also allows the updating of information to be straightforwardly divided among multiple partners.

Each section includes the three following components:

<table>
<thead>
<tr>
<th>NATIONAL ARRANGEMENTS</th>
<th>A brief summary of the current status and arrangements within the country related to that topic, including links to key national reference documents (e.g. Terms of Reference (ToRs) or Standard Operating Procedures (SOPs) or websites) and the names and contact details of key national structures or focal points.</th>
</tr>
</thead>
<tbody>
<tr>
<td>SUPPORT ARRANGEMENTS</td>
<td>An outline of how the Pacific Humanitarian Team (PHT) and international community will provide support to the national authorities in the event of a disaster, in relation to the thematic area. This section is expected to be as specific as possible and agreed with the government and other national actors in advance. This section may also note areas of disaster preparedness and response where Vanuatu seeks development support.</td>
</tr>
<tr>
<td>INTERNATIONAL GUIDANCE</td>
<td>Reference Information providing links to international guidance, relevant documents and two or three basic standards (or minimum requirements) that countries in the Pacific should aim towards.</td>
</tr>
<tr>
<td>TABLE OF CONTENTS</td>
<td></td>
</tr>
<tr>
<td>-------------------</td>
<td></td>
</tr>
<tr>
<td>ACRONYMS</td>
<td>6</td>
</tr>
<tr>
<td>1. RISK MONITORING MECHANISM</td>
<td>7</td>
</tr>
<tr>
<td>2. LEGISLATION</td>
<td>8</td>
</tr>
<tr>
<td>3. DISASTER STRUCTURES, PLANS, POLICIES AND SOPS</td>
<td>9</td>
</tr>
<tr>
<td>4. ENGAGEMENT OF PRIME MINISTRY SENIOR POLITICAL OFFICIALS</td>
<td>10</td>
</tr>
<tr>
<td>5. ENGAGEMENT OF MINISTRIES (INC PLANNING AND FINANCE)</td>
<td>11</td>
</tr>
<tr>
<td>6. AWARENESS OF INTERNATIONAL HUMANITARIAN SYSTEMS AND PRINCIPLES</td>
<td>12</td>
</tr>
<tr>
<td>7. GENDER AND PROTECTION MAINSTREAMING</td>
<td>13</td>
</tr>
<tr>
<td>8. PLAN / MECHANISMS FOR SLOW ONSET DISASTERS</td>
<td>14</td>
</tr>
<tr>
<td>9. NATIONAL LEVEL PARTNER COORDINATION MECHANISM (e.g. CLUSTERS)</td>
<td>15 -16</td>
</tr>
<tr>
<td>10. SUB-NATIONAL LEVEL PARTNER COORDINATION MECHANISM</td>
<td>17</td>
</tr>
<tr>
<td>11. NGO COORDINATION/ ENGAGEMENT MECHANISM</td>
<td>18</td>
</tr>
<tr>
<td>12. CIVIL-MILITARY COORDINATION ARRANGEMENTS</td>
<td>19</td>
</tr>
<tr>
<td>13. PRIVATE SECTOR ENGAGEMENT AND COORDINATION</td>
<td>20</td>
</tr>
<tr>
<td>14. PARTNER PRESENCE AND CAPACITY MAPPING</td>
<td>21</td>
</tr>
<tr>
<td>15. ASSESSMENT PROTOCOLS / MECHANISMS</td>
<td>22</td>
</tr>
<tr>
<td>16. INFORMATION MANAGEMENT SYSTEMS (INC DATA PREPAREDNESS)</td>
<td>23</td>
</tr>
<tr>
<td>17. RESPONSE MONITORING MECHANISMS</td>
<td>24</td>
</tr>
<tr>
<td>18. PUBLIC INFORMATION MECHANISMS</td>
<td>25</td>
</tr>
<tr>
<td>19. EMERGENCY FUNDING MECHANISMS (INC FUNDS &amp; SYSTEMS)</td>
<td>26</td>
</tr>
<tr>
<td>20. LOGISTICS CAPACITY, PLANNING AND INFRASTRUCTURE</td>
<td>27</td>
</tr>
<tr>
<td>21. EMERGENCY TELECOMMUNICATIONS</td>
<td>28</td>
</tr>
<tr>
<td>22. STANDARD RELIEF ASSISTANCE PACKAGE PLANNING</td>
<td>29</td>
</tr>
<tr>
<td>23. HEALTH AND NUTRITION</td>
<td>30</td>
</tr>
<tr>
<td>24. EDUCATION</td>
<td>31</td>
</tr>
<tr>
<td>25. WASH</td>
<td>32</td>
</tr>
<tr>
<td>26. FOOD SECURITY &amp; LIVELIHOODS</td>
<td>33</td>
</tr>
<tr>
<td>27. PROTECTION</td>
<td>34</td>
</tr>
<tr>
<td>28. SHELTER</td>
<td>35</td>
</tr>
<tr>
<td>29. EARLY RECOVERY</td>
<td>36</td>
</tr>
<tr>
<td>30. DISASTER OR SIMULATION IN PAST 18 MONTHS</td>
<td>37</td>
</tr>
<tr>
<td>31. SPECIFIC CONTINGENCY PLAN</td>
<td>38</td>
</tr>
<tr>
<td>32. EVACUATION CENTRES, DISPLACEMENT COORDINATION AND DURABLE SOLUTIONS (CCCM)</td>
<td>39</td>
</tr>
<tr>
<td>ANNEX 1 STRUCTURE FOR DRM IN VANUATU</td>
<td>40</td>
</tr>
<tr>
<td>Acronym</td>
<td>Description</td>
</tr>
<tr>
<td>---------</td>
<td>-------------</td>
</tr>
<tr>
<td>ADRA</td>
<td>Adventist Development and Relief Agency</td>
</tr>
<tr>
<td>CBI</td>
<td>Connecting Business Initiative</td>
</tr>
<tr>
<td>CCDRR</td>
<td>Climate Change and Disaster Risk Reduction</td>
</tr>
<tr>
<td>CDC</td>
<td>Community Disaster Committee</td>
</tr>
<tr>
<td>CERF</td>
<td>Central Emergency Response Fund</td>
</tr>
<tr>
<td>COFA</td>
<td>Compact of Free Association Agreement</td>
</tr>
<tr>
<td>COM</td>
<td>Council of Ministers</td>
</tr>
<tr>
<td>CSS</td>
<td>Comprehensive School Safety</td>
</tr>
<tr>
<td>DFAT</td>
<td>Department of Foreign Affairs and Trade</td>
</tr>
<tr>
<td>DGMWR</td>
<td>Department of Geology, Mines and Water Resources</td>
</tr>
<tr>
<td>DoFT</td>
<td>Department of Finance and Treasury</td>
</tr>
<tr>
<td>DRM</td>
<td>Disaster Risk Management</td>
</tr>
<tr>
<td>DRR</td>
<td>Disaster Risk Reduction</td>
</tr>
<tr>
<td>DREE</td>
<td>Disaster Response Exercise and Exchange</td>
</tr>
<tr>
<td>DSPPAC</td>
<td>Department of Strategic Sector Policy Planning and Aid Coordination</td>
</tr>
<tr>
<td>DWA</td>
<td>Department of Women’s Affairs</td>
</tr>
<tr>
<td>EOC</td>
<td>Emergency Operations Centre</td>
</tr>
<tr>
<td>ETC</td>
<td>Emergency Telecommunications</td>
</tr>
<tr>
<td>EIE</td>
<td>Education in Emergency</td>
</tr>
<tr>
<td>FSAC</td>
<td>Food Security &amp; Agriculture Cluster</td>
</tr>
<tr>
<td>FRANZ</td>
<td>France, Australia, New Zealand</td>
</tr>
<tr>
<td>GIS</td>
<td>Geographic Information System</td>
</tr>
<tr>
<td>HAP</td>
<td>Humanitarian Action Plan</td>
</tr>
<tr>
<td>HoA</td>
<td>Heads of Agency</td>
</tr>
<tr>
<td>IASC</td>
<td>Inter-Agency Standing Committee</td>
</tr>
<tr>
<td>IDP</td>
<td>Internally Displaced People</td>
</tr>
<tr>
<td>IFRC</td>
<td>International Federation of Red Cross and Red Crescent Societies</td>
</tr>
<tr>
<td>IMO</td>
<td>Information Management Officer</td>
</tr>
<tr>
<td>IOM</td>
<td>International Organization for Migration</td>
</tr>
<tr>
<td>NETC</td>
<td>National Emergency Telecommunications Cluster</td>
</tr>
<tr>
<td>MFEM</td>
<td>Ministry of Finance and Economic Management</td>
</tr>
<tr>
<td>MoET</td>
<td>Ministry of Education and Training</td>
</tr>
<tr>
<td>MOU</td>
<td>Memorandum of Understanding</td>
</tr>
<tr>
<td>MSG</td>
<td>Melanesian Spearhead Group</td>
</tr>
<tr>
<td>NAB</td>
<td>National Advisory Board</td>
</tr>
<tr>
<td>NFIs</td>
<td>Non-food Items</td>
</tr>
<tr>
<td>NGO</td>
<td>Nongovernmental Organisations</td>
</tr>
<tr>
<td>NWG</td>
<td>Nutrition Working Group</td>
</tr>
<tr>
<td>OGCIO</td>
<td>Office of the Government Chief Information Officer</td>
</tr>
<tr>
<td>OCHA</td>
<td>UN Office for the Coordination of Humanitarian Affairs</td>
</tr>
<tr>
<td>PDC</td>
<td>Provincial Disaster Committee</td>
</tr>
<tr>
<td>PDNA</td>
<td>Post-Disaster Needs Assessment</td>
</tr>
<tr>
<td>PDO</td>
<td>Provincial Disaster Office</td>
</tr>
<tr>
<td>PHP</td>
<td>Pacific Humanitarian Partnership</td>
</tr>
<tr>
<td>PWD</td>
<td>Pacific Works Department</td>
</tr>
<tr>
<td>SCA</td>
<td>Save the Children Australia</td>
</tr>
<tr>
<td>SCT</td>
<td>Shelter Coordination Team</td>
</tr>
<tr>
<td>SPC</td>
<td>Pacific Community</td>
</tr>
<tr>
<td>SOP</td>
<td>Standard Operating Procedure</td>
</tr>
<tr>
<td>TC</td>
<td>Tropical Cyclone</td>
</tr>
<tr>
<td>TOR</td>
<td>Terms of Reference</td>
</tr>
<tr>
<td>TRR</td>
<td>Telecommunications and Radiocommunications Regulator</td>
</tr>
<tr>
<td>UNDAC</td>
<td>United Nations Disaster Assessment and Coordination</td>
</tr>
<tr>
<td>UNJPO</td>
<td>UN Joint Presence Office</td>
</tr>
<tr>
<td>UNICEF</td>
<td>United Nations Children's Fund</td>
</tr>
<tr>
<td>VANGO</td>
<td>Vanuatu Association of NGOs</td>
</tr>
<tr>
<td>VCC</td>
<td>Vanuatu Christian Council</td>
</tr>
<tr>
<td>VCCI</td>
<td>Vanuatu Chamber of Commerce &amp; Industry</td>
</tr>
<tr>
<td>VHT</td>
<td>Vanuatu Humanitarian Team</td>
</tr>
<tr>
<td>VMGD</td>
<td>Vanuatu Meteorology and Geohazards Department</td>
</tr>
<tr>
<td>VMF</td>
<td>Vanuatu Mobile Force</td>
</tr>
<tr>
<td>VNSO</td>
<td>Vanuatu National Statistics Office</td>
</tr>
<tr>
<td>VPF</td>
<td>Vanuatu Police Force</td>
</tr>
<tr>
<td>VRCS</td>
<td>Vanuatu Red Cross Society</td>
</tr>
<tr>
<td>WASH</td>
<td>Water, Sanitation and Hygiene</td>
</tr>
<tr>
<td>WHO</td>
<td>World Health Organization</td>
</tr>
</tbody>
</table>
RISK MONITORING MECHANISM

CURRENT STATUS
Vanuatu is highly exposed to earthquakes, tsunamis, volcanic eruptions and annual tropical cyclone. The most destructive events since 1995 include Cyclone Ivy in 2004, Cyclone Kerry in 2005, Cyclone Gene in 2008 and Cyclone Pam in 2015.

Risk monitoring is principally conducted by the Vanuatu Meteorology and Geo-Hazards Department (VMGD) within the Ministry of Climate Change, which is the principal scientific agency in the country for risk monitoring. VMGD undertake meteorological forecasting, seismic and volcanic monitoring.

The VMGD works with the National Disaster Management Office (NDMO) on risk mapping and management.

The forecasting and monitoring division of the VMGD has personnel working 24 hours a day, 7 days a week, 365 days a year. This includes continuous seismic, volcanic and weather monitoring. Between November and April each year, Vanuatu Meteorology publishes the Tropical Cyclone Outlook twice a day at 6am and 6pm. This includes an update on the current situation and a forecast probability and tropical cyclone activity for the next five days.

The VMGD has a network of tidal gauges to monitor tsunami events. It has continuous thermal and web camera observation of active volcanoes.

NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES

- Vanuatu Meteorology website: http://bit.ly/2tUIFg7

National Key Contacts
David Gibson
Director, VMGD
Email: dgibson@meteo.gov.vu
+678 24686

Abraham Nasak
Director, NDMO
Email: anasak@vanuatu.gov.vu
+678 773 8201

INTERNATIONAL GUIDANCE and Resource Material

- Index for Risk Management (INFORM): http://bit.ly/12kulOx
2. LEGISLATION

CURRENT STATUS
The National Disaster Act 2000 provides the legal basis and framework for the disaster response in the Republic of Vanuatu (referred to as Vanuatu). The legislation establishes the National Disaster Committee (NDC) and the National Disaster Management Office (NDMO). It provides mechanisms for emergency funding and gives power to the above bodies to undertake and coordinate disaster response.

The National Disaster Act 2000 was reviewed in 2016 and recommendations for changes have been made to the State Law Office. Revised legislation will go before the parliament in 2017 after further consultations with partners. The NDMO is facilitating the legislation review.

The Meteorology, Geological Hazards and Climate Change Act of 2016 sets out the framework for forecasting and hazards. It established the National Advisory Board (NAB) for disaster risk reduction.

NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES

National Key Contacts
Abraham Nasak
Director, NDMO
Email: anasak@vanuatu.gov.vu
+678 773 8201

INTERNATIONAL GUIDANCE and Resource Material
- Regional Guidelines for International Disaster Assistance and Cooperation in the Pacific
- Strengthening Legal Frameworks for Disasters in the Pacific: Workshop Report

Photo Credit: Vanuatu NDMO
3. DISASTER STRUCTURES, PLANS, POLICIES AND SOPS

CURRENT STATUS

The National Disaster Act 2000 established the National Disaster Committee, the high level government-level body responsible for advising on disaster response. The NDMO is the government department responsible for coordinating disaster response.

The National Advisory Board (NAB) for Disaster Risk Reduction (DRR) advises on the development of strategies and policies for disaster preparedness and risk reduction.

The NDMO develops national plans and procedures, including the National Emergency Operation Centre Standard Operating Procedures (SOPs) and the Tsunami Response Plan. The Cyclone Support Plan is reviewed annually before each cyclone season. The NDMO Department’s Strategic Plan is a five-year plan (2016 to 2020) used to set priorities, focus energy and resources and strengthen operations ensuring that the staff and other stakeholders are working toward the common goals. Some plans are old and need to be updated.

The Vanuatu Climate Change and Disaster Risk Reduction Policy (2016 to 2030) aims to articulate Vanuatu’s vision, principles, strategic goals, priorities and strategies for climate change and DRR into sustainable development processes.

NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES


National Key Contacts

Abraham Nasak
Director, NDMO
Email: anasak@vanuatu.gov.vu
+678 773 8201

Peter Korisa
Operations Manager, NDMO
Email: pkorisa@vanuatu.gov.vu
+678 774 8994 / +678 537 0084

SUPPORT ARRANGEMENTS

Offers of international assistance from the Pacific Humanitarian Team (PHT) partners are to be directed to the Ministry of Foreign Affairs (MOFA) with a copy to the NDMO and the UN Joint Presence Office (UNJPO) in Vanuatu (UNICEF).

Requests for international assistance will be made through MOFA based on the decisions from the NDC and will be facilitated by the NDMO.

In response to a request for support, the PHT or other agencies may send a letter or an email offering for support.
CURRENT STATUS

The Council of Ministers (COM) mechanism provides a direct link in the national coordination structure for disaster risk management (DRM) to the political figures in Vanuatu. The Council consists of the members of the Parliament holding ministerial positions within the current government.

The Declaration of a State of Emergency under Section 13 of the National Disaster Act 2000 is made by the President of Vanuatu based on the advice from the COM. The NDC makes recommendations to the COM on the declaration of the State of Emergency, which subsequently provides to advice the Head of State for declaration. Legal instrument for this declaration is prepared by the State Law Office before any declaration is made.

The NDC will also make recommendations to the COM under the Public Finance and Economic Management Act for release of funding to respond to the needs of the affected people. Provision of the Response Fund is up to 1.5 per cent of the total budget for each calendar year.

The Prime Minister’s Office, through the Department of Strategic Sector Policy Planning and Aid Coordination (DSPPAC), takes the lead role in recovery, reconstruction and rebuilding after a disaster event.

NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES


National Key Contacts

Abraham Nasak
Director, NDMO
Email: anasak@vanuatu.gov.vu
+678 773 8201

Photo Credit: Vanuatu NDMO
CURRENT STATUS

Line Ministries are directly engaged through the Vanuatu Cluster system. Each of the eight cluster has a government agency lead:

- Water, Sanitation and Hygiene (WASH) - Ministry of Lands & Natural Resources (Geology, Mines and Water)
- Logistics - NDMO
- Food Security and Agriculture - Ministry of Agriculture, Livestock, Forestry, Fisheries and Biosecurity (MALFFB)
- Health and Nutrition - Ministry of Health (MOH)
- Education - Ministry of Education and Training (MoET)
- Gender and Protection - Department of Women’s Affairs (DWA)
- Shelter - Public Works Department (PWD)
- Emergency Telecommunications (ETC) - Office of the Government Chief Information Officer (OGCIO)

During the response phase and upon the declaration of a State of Emergency, government resources are made available to the NDMO to coordinate response relief efforts and address the needs of the affected people.

Each Ministry is responsible for ensuring that resources are made available for the response, including personnel.

The Department of Finance and Treasury (DoFT) under the Ministry of Finance and Economic Management (MFEM) is responsible to process all payments as instructed by the NDMO.

NATIONAL KEY reference DOCUMENTS AND WEBSITES


National Key Contacts

Abraham Nasak
Director, NDMO
Email: anasak@vanuatu.gov.vu
+678 773 8201

Photo Credit: Vanuatu NDMO
6. AWARENESS OF INTERNATIONAL HUMANITARIAN SYSTEMS AND PRINCIPLES

CURRENT STATUS

There is a good understanding of the international humanitarian system and principles. Further work could be done to raise understanding of the international funding mechanisms and operational processes, such as the United Nations Central Emergency Response Fund (CERF), Flash Appeal and Joint Humanitarian Response Plan (HRP) in Vanuatu.

The NDMO and partners participate in a range of international forums including: United Nations Office for Disaster Risk Reduction (UNISDR) meetings, Pacific Humanitarian Partnership (PHP) meeting; and the Disaster Response Exercise and Exchange (DREE) in August 2016.

NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES


National Key Contacts

Abraham Nasak
Director, NDMO
Email: anasak@vanuatu.gov.vu
+678 773 8201

INTERNATIONAL GUIDANCE and Resource Material

• Protection from Sexual Abuse and Exploitation: http://bit.ly/2tkGV3a
7. GENDER AND PROTECTION MAINSTREAMING

CURRENT STATUS
There is limited capacity amongst clusters to mainstream gender and protection. The Gender and Protection cluster has appointed various members from within the cluster to be the focal points for other clusters. Gender and protection focal points attend other clusters meeting to advocate for gender and protection.

During TC Donna, the Vanuatu Gender and Protection Cluster made an effort to raise the profile of gender and protection across all response sectors. This included briefing all assessment teams as well as developing a referral pathway guide in consultation with Vanuatu Women’s Centre.

All the documents (checklist / key messages etc) that were developed and approved to date can be found on the NDMO website.

NATIONAL REFERENCE DOCUMENTS AND WEBSITES

National Key Contacts
Rothina Ilo Noka
Gender & Protection Cluster Coordinator
Department of Women’s Affairs
Email: rilo@vanuatu.gov.vu
+678 25099

Charlie Damon
Vanuatu Program Director
CARE International
Email: charlie.damon@careint.org
+678 7102623

INTERNATIONAL GUIDANCE and Resource Material

Photo Credit: Vanuatu NDMO
CURRENT STATUS

Meteorology stations in each province continuously report weather and rainfall data to the central forecasting division of VMGD in Port Vila. A network of extension officers in each provincial authority also monitors the ongoing situation in the provinces. Clusters regularly meet to discuss the situation in their sectors.

It has been identified during recent El Niño events that a more dedicated approach at a community-level may be required to better understand the impacts of current and cumulative weather patterns to inform an appropriate response.

NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES


National Key Contacts

Abraham Nasak  
Director, NDMO  
Email: anasak@vanuatu.gov.vu  
+678 539 3698 / +678 773 8201
9. NATIONAL LEVEL PARTNER COORDINATION MECHANISM

CURRENT STATUS
The Government of Vanuatu decided post Tropical Cyclone (TC) Pam (March 2015) to have a standing national cluster system to enable humanitarian agencies and the government to develop and implement disaster preparedness activities during the non-cyclone season.

A government agency leads each cluster and a humanitarian partner holds a co-lead role. Members can include the government, humanitarian agency, community groups and the private sector. The Inter-Custer Group is chaired by the NDMO and meets monthly during preparedness phase.

There are eight active clusters in Vanuatu: Shelter, Food Security and Agriculture, Wash; Gender and Protection, Health & Nutrition, ETC, Logistics, and Education.

NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES

National Key Contacts

Inter-Cluster Chair:
Abraham Nasak
Director, NDMO
Email: anasak@vanuatu.gov.vu
+678 773 8201

WASH Lead:
Paolo Malatu
WASH Coordinator, Water Dept
Email: mpaolo@vanuatu.gov.vu
+678 777 7900

WASH Co-lead:
UNICEF

ETC Lead:
Jackson Miake
Emergency Coms, OGCIO
Email: jmiak@vanuatu.gov.vu
+678 33380

ETC Co-Lead:
Digicel

Gender & Protection Lead:
Rothina Ilo
Email: rilo@vanuatu.gov.vu
+678 564 6625

Gender & Protection co-lead:
Charlie Damon
Country Director, Care
Email: charlie.damon@careint.org

Shelter Lead:
Dick Abel
P/Architect, PWD
Email: dabel@vanuatu.gov.vu
+ 678 555 2187

Shelter Focal Point:
Luke Johnson
Email coord1.vanuatu@sheltercluster.org

Health Lead:
Viran Tovu
DSPPAC/Health
Email: vtovu@vanuatu.gov.vu
+678 774 5120

Logistics Lead:
Jimmy Naura
Logistics Officer, NDMO
Email: jnaura@vanuatu.gov.vu
+678 772 0836

Logistics co-lead:
Benicio Obed
Logistics Coordinator, OXFAM
Email: benicicio@oxfam.org.au
+678 772 5591

FSAC main contact
Email: FSACreport@gmail.com
+678 33 206

FSAC Lead:
Antoine Ravo
Director, Agriculture Dept
Email: aravo@vanuatu.gov.vu
+678 566 8562

FSAC co-lead:
Graham Nimoho
FAO
Email: Graham.Nimoho@fao.org
+678 779 2174 or 574 6147

(Continued on Pg 16)
Education Lead:
Virana Lini
MOET
Email: vlini@vanuatu.gov.vu

Education co-lead:
Shantony Moli
Save the Children
Email: shantony.moli@savethechildren.org.vu
+678 544 7215

SUPPORT ARRANGEMENTS
Cluster surge support is likely to be requested for response and recovery work in medium- and large-scale events.

INTERNATIONAL GUIDANCE and Resource Material

10. SUB-NATIONAL LEVEL PARTNER COORDINATION MECHANISM

CURRENT STATUS

Provincial Disaster Committees (PDCs) are formed in each of the six provinces in Vanuatu. All provinces have provincial disaster plans. PDCs coordinate disaster preparedness and response at the provincial level and manage response for small-scale and localized emergencies. The Secretary General of the Province serves as the chair of the PCDs and the NDMO Provincial Disaster Officer (PDO) act as the Coordinator of the PDCs. Provincial Disaster Plans are currently being developed for each province.

At the local level, Community Disaster Committees (CDCs) have been established in over 100 communities around Vanuatu, which provides the local coordination structure. It should be noted that while many CDCs have been formed, most communities still do not have a CDC. The NDMO is working with partners to train more CDCs. The CDCs report to the Area Councils and the Area Councils report back to the PDCs.

Partner agencies including VHT members are working throughout the provinces. Refer to the hyperlink below to see the latest 3W mapping and who is working where.

NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES


National Key Contacts

Philip Meto
Provincial Liaison Officer, NDMO
Email: pmeto@vanuatu.gov.vu
+678 5680710 | 710 6695
11. NGO COORDINATION/ ENGAGEMENT MECHANISM

CURRENT STATUS
NGO engagement is through the National Cluster System.

The VHT is a network of agencies committed to effective humanitarian coordination, disaster preparedness and humanitarian response. The VHT is convened by Oxfam, and its members include the Vanuatu Red Cross Society (VRCS), French Red Cross, Vanuatu Association of NGOs (VANGO), UNICEF, Oxfam, CARE International, Save the Children (SCA), World Vision, ADRA, WHO, Peace Corps, World Vision, Act for Peace, IOM and OCHA.

The VHT is governed by its Heads of Agency (HoAs) through a regular bimonthly meeting, but they meet more frequently in case of emergency. The VHT has its own Terms of Reference (TOR) that was agreed by the HoAs and has a Memorandum of Understanding (MoU) with the NDMO for providing support to humanitarian response and preparedness, which is renewed on a yearly basis.

VANGO is currently not very active, but they are in the process of reorganizing their governance mechanism. Apart from VANGO, there are other informal networks and structure that exist, such as the Vanuatu Christian Council (VCC), that coordinates all church activities related to emergency response and preparedness.

NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES


National Key Contacts
Mr. Charlie Harrison
VANGO
Email: charlietimpoloahrrsn@gmail.com

SUPPORT ARRANGEMENTS

International NGOs (INGO) and the Red Cross usually maintain a global humanitarian staff roster and are able to deploy in case of a large-scale response. Some INGOs and the Red Cross maintain emergency contingency stock outside of Vanuatu (such as in Fiji, Brisbane and Auckland) and can mobilize resources if Vanuatu is affected by a large-scale emergency.

INTERNATIONAL GUIDANCE and Resource Material


• NGO Coordination Resource Centre: http://bit.ly/2tawESS

12. CIVIL-MILITARY COORDINATION ARRANGEMENTS

CURRENT STATUS

The Government of Vanuatu has an agreement with France, Australia and New Zealand to provide assistance, particularly logistics, in the event of a major disaster. This grouping of foreign countries is referred to as FRANZ partners. FRANZ partners have a rotating chair between the three countries and meet twice a year, including at the start of the cyclone season in November to discuss the assets in the region and other operational considerations. Assistance from FRANZ partners may be requested by the Government of Vanuatu in writing to the current chair.

The Melanesian Spearhead Group (MSG) can also facilitate the deployment of relief assistance that the MSG member countries can provide to support Vanuatu. Apart from the MSG, regional countries also aided during the TC Pam response.

The Vanuatu Police Force (VPF) have a Joint Police Operations Centre (JPOC) and a maritime section. The Vanuatu Mobile Force (VMF) have fire and rescue services. VMF can provide emergency services, engineering and security support during a response.

National Key Contacts

Philip Meto
NDMO Civil-Military Liaison
Email: pmeto@vanuatu.gov.vu
+678 7313929/ 5999555

SUPPORT ARRANGEMENTS

The Government of Vanuatu would likely request the support of a Civil-Military Liaison Officer.

INTERNATIONAL GUIDANCE and Resource Material


Photo Credit: Dale Potter RedR/OCHA
13. PRIVATE SECTOR ENGAGEMENT AND COORDINATION

CURRENT STATUS
The private sector has a strong role in the humanitarian response framework in Vanuatu. Private sector partners are members of the Emergency Telecommunications Cluster (ETC) and the Logistics Cluster. The private sector is widely engaged during response in transportation of supplies, food and non-food items (NFIs).

NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES

National Key Contacts
Abraham Nasak
Director, NDMO
Email: anasak@vanuatu.gov.vu
+678 773 8201

SUPPORT ARRANGEMENTS
The Connecting Business initiative (CBI) is supporting the Vanuatu Chamber of Commerce and Industry (VCCI) to establish a Business Disaster Resilience Committee. This Committee provides a representative voice for the private sector and a clear entry point for DRM.

VCCI has been attending cluster meetings since April 2017 and will continue to do so through the Business Disaster Resilience Committee.

INTERNATIONAL GUIDANCE and Resource Material
14. PARTNER PRESENCE AND CAPACITY MAPPING

CURRENT STATUS
The VHT coordinates partner agencies presence mapping on a quarterly basis. The VHT works with the NDMO to produce 3W mapping. Each cluster also produces 3W and 4W mapping for their sectors.

INTERNATIONAL GUIDANCE and Resource Material

NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES

National Key Contacts
Lopanga Yerta
NDMO Information Management Officer
Email: ndmo.im@gmail.com
+678 566 7189

Photo Credit: UNICEF/Marc Overmars
15. ASSESSMENT PROTOCOLS / MECHANISMS

CURRENT STATUS
The Vanuatu protocols for assessments are set out in the Post-Disaster Assessment Guidelines. This document outlines the process and timeline for the different assessments that are undertaken. Aerial, community, sectoral and multi-sectoral assessments can be used depending on the scale and the extent of the emergency. For medium- to large-scale disasters, aerial assessments are commonly the first to be undertaken to get an overview of the extent and the severity of the disaster.

Questionnaires have been developed for the initial community assessments. Each cluster is responsible for developing detailed sectoral questionnaires.

The NDMO, clusters and partner agencies are starting to train and incorporate digital data collection in their processes. Training on KoBo Toolbox has been undertaken by national and provincial partners. However, the capacity to undertake assessments with digital tools is still limited within the country.

An assessment working group is established as of September 2017.

NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES
- Post Disaster Assessment Guidelines: http://bit.ly/2gY3wwO
- Community Assessment Form: http://bit.ly/2gY3wwO

National Key Contacts
Lopanga Yerta
NDMO Information Management Officer
Email: ndmo.im@gmail.com
+678 566 7189

SUPPORT ARRANGEMENTS
OCHA supports NDMO with assessments and KoBo Toolbox as requested.

INTERNATIONAL GUIDANCE and Resource Material
16. INFORMATION MANAGEMENT SYSTEMS (INC DATA PREPAREDNESS)

CURRENT STATUS
The NDMO EOC is set up with a range of information management systems support in preparedness and response. All computers in the EOC have the geographical information system (GIS) software QGIS installed with a range of baseline data. QGIS is a cross-platform free and open-source desktop application that supports viewing, editing and analysis of geospatial data. There is a central server that stores the master GIS data. The NDMO has a full-time Information Management Officer (IMO) as of November 2016, who is working to improve the range of information products and preparedness activities.

The NDMO has MOUs and/or data sharing agreements with a range of partner organizations and line ministries. The Vanuatu National Statistics Office (VNSO) has a baseline population and census data. The 2009 census is currently the best available for the whole country. In November and December 2016, the VNSO undertook a min-census. The NDMO has an agreement for the use of census data for planning and response.

The NDMO IMO is working on a range of information management products, including the updated contact lists, report templates and infographic templates. The NDMO has established a new website to be the organization’s central resource for communication and information sharing.

A number of clusters have dedicated IMOs. An Information Management Working group was set up after TC Pam but has stopped meeting since December 2016.

NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES
- NDMO Website: https://ndmo.gov.vu
- Post-Disaster Assessment Guidelines: http://bit.ly/2gY3wwO

National Key Contacts
Lopanga Yerta
NDMO Information Management Officer
Email: ndmo.im@gmail.com
+678 5667189

SUPPORT ARRANGEMENTS
Information Management support to the NDMO will likely be required in medium- to large-scale emergencies.

INTERNATIONAL GUIDANCE and Resource Material
RESPONSE MONITORING MECHANISMS

CURRENT STATUS
The NDMO, within the Ministry of Climate Change, is the government institution that coordinates all the overall humanitarian response should there be any disaster where the intervention by the government is required.

There is no standard monitoring mechanism in place. However, all clusters will define how they will monitor and evaluate their programmes and activities in their respective response plans. The 3W matrices monitoring system is commonly used by many clusters.

INTERNATIONAL GUIDANCE and Resource Material
- Humanitarian Indicators Registry: http://bit.ly/1s1KMc8

Photo Credit: Vanuatu NDMO
18. PUBLIC INFORMATION MECHANISMS

CURRENT STATUS
The NDMO uses national radio, television, SMS messaging and the NDMO website to communicate with the public. The National EOC has a backup broadcasting facility that can broadcast directly to the national radio.

NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES
- NDMO Website: https://ndmo.gov.vu/

National Key Contacts
Steven Noel
NDMO Training and Awareness Officer
Email: snoel@vanuatu.gov.vu
+678 755 0119 / 540 1298

INTERNATIONAL GUIDANCE and Resource Material
- Practice Brief: Communicating with Communities During the First Six Weeks of an Emergency Response: http://bit.ly/2tl3LHK
- Communicating with Disaster Affected Communities – Tools & Resources: http://bit.ly/2nEYuXA

Photo Credit: Vanuatu NDMO
19. EMERGENCY FUNDING MECHANISMS
(INC FUNDS & SYSTEMS)

CURRENT STATUS
The Government of Vanuatu has two mechanisms for releasing funding in the event of a large-scale emergency. First is the Emergency Fund, which can release up to 25 million Vatu based on the recommendation of the NDC and the COM the Prime Minister. If further funds are necessary based on assessment, the Declaration of a State of Emergency and based on the recommendations from the NAB, the COM, the Disaster Fund can be released by the Prime Minister that can be up to 1.5 per cent of the national budget. The timeline for funding arrangements can be found on page 9 of the NDMO Briefing Pack.

SUPPORT ARRANGEMENTS
Support to the Government of Vanuatu to clarify the arrangements for international surge funding/Flash Appeal mechanisms would be valuable as a preparedness mechanism.

FRANZ partners have emergency response funds that can be released at the discretion of the respective High Commissioners.

INTERNATIONAL GUIDANCE and Resource Material

NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES

National Key Contacts
Abraham Nasak
Director, NDMO
Email: anasak@vanuatu.gov.vu
+678 773 8201

Photo Credit: WHO
20. LOGISTICS CAPACITY, PLANNING AND INFRASTRUCTURE

CURRENT STATUS

The Logistics Officer of the NDMO coordinates the provision of transport, relief supplies and human resources (including other agencies personnel, NGOs, volunteers) as required during response. The Logistics Officer works with partners through the Vanuatu Logistics Cluster to implement supply chain management processes to ensure an effective and timely delivery of assistance in an accountable manner. The National EOC liaises with JPOC/FRANZ partners for the potential use of assets and supplies for the deployment of relief supplies.

During the preparedness phase, the Logistics Officer assists in the preparation and revision of the Support Plans for disasters. The Officer also coordinates logistics capacity assessments, updates and liaises with the partners to determine the availability of prepositioned NFIs, other existing resources in the country and the status of evacuation centres. The Officer works with the provinces on disaster preparedness and response and facilitates training.

NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES

- The Vanuatu Logistics Cluster: http://bit.ly/2vDq3Sz
- Vanuatu Draft Vanuatu Logistics Cluster Emergency Response SOP

SUPPORT ARRANGEMENTS

In the event of a disaster national and international responders should align under the Vanuatu Logistic Cluster (VLC). The NDMO chairs the VLC. Support from WFP to the VLC would likely be required during large-scale responses.

INTERNATIONAL GUIDANCE and Resource Material


National Key Contacts

Jimmy Naura
Senior Logistics Officer, NDMO Port Vila
Email: jnaura@vanuatu.gov.au
+678 772 0836
21. EMERGENCY TELECOMMUNICATIONS

CURRENT STATUS

Telecommunications falls under the Vanuatu National Emergency Telecommunications Cluster (NETC). The NETC carries out its duties as an active support cluster in the NDC. The NETC was officially established in 2016 and is chaired by the Chief Information Officer at the OGCIO, with Digicel Vanuatu as co-lead. Membership of the NETC consists of stakeholders from the private sector, NGOs, the UN and government agencies including but not limited to representatives from: 1) telecoms service providers (e.g. Digicel, Telecom Vanuatu Limited, Internet Service Providers); 2) the NDMO; 3) the VPF; 4) the VMF; 5) Telecommunications and Radiocommunications Regulator (TRR); 6) OGCIO; 7) WFP; 8) VHT; and 9) media outlets.

Available emergency communication systems in Vanuatu include High Frequency (HF) radio (within reach of the provinces; to be expanded in 2017 with support from the Pacific Community, SPC), VHF radio system covering Port Vila, satellite phones and broadband global area network (BGANs), which is a portable satellite. OGCIO have satellite phones and data terminals BGANs prepositioned in the provinces, tsunami siren system covering Port Vila and Luganville municipalities (to be live in 2017), mobile phones GSM/3G networks, Public Switch Telephone Network (PSTN-fixed network), and Vanuatu Broadcasting and Television Corporation (VBTC) emergency broadcast radio station (at the NDMO).

The Inter-Agency Standing Committee (IASC) ETC is an external humanitarian cluster led by WFP, which is available to support emergency telecommunications. For emergency preparedness, WFP can assist with the strengthening of the national telecommunication clusters/working groups, assessments, technical advisory, development/revision of the SOPs, training and support to run simulations. For emergency response, if the Government of Vanuatu calls upon international assistance, WFP can provide services described in the ETC Cluster Services on the Global ETC website. In addition, the Global ETC can call upon its partners to provide support. If called upon to support an emergency response, the Global ETC would take its guidance from the lead of the Vanuatu NETC.

INTERNATIONAL GUIDANCE and Resource Material


NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES

- Vanuatu Meteorological Website: [http://bit.ly/2ULFg7](http://bit.ly/2ULFg7)
- NDMO NEOC SOP

National Key Contacts

Gerard Metsan
Office of the Government
Chief Information Officer (OGCIO),
Prime Minister’s Office, Port Vila, Vanuatu
Email: gmetsan@vanuatu.gov.vu
(+678) 33380

Dalsie Baniala
Regulator, Telecommunications and Radiocommunications Regulator (TRR), Port Vila, Vanuatu
Email: dalsiebaniala@trr.vu
+678 27621 / +678 555 1253

Abraham Nasak
Director, NDMO
Email: anasak@vanuatu.gov.vu
+678 773 8201

Pacific ETC
WFP, Fiji Office
Email: pacific.ETC@wfp.org
    global.ETC@wfp.org
+679 3316193

Presley Tari
NDMO Communication and ICT Officer
+678 566 2192

SUPPORT ARRANGEMENTS

In the event of a disaster, the NETC is the central coordinating group for telecommunications services. National and international responders should align under the NETC and take direction from the Chair of the NETC in coordination with the NDMO. Support from WFP to the NETC would likely be required during medium- and large-scale responses.
22. STANDARD RELIEF ASSISTANCE PACKAGE PLANNING

CURRENT STATUS
The Food Security and Agriculture Cluster (FSAC) has developed guidelines for standard relief assistance package.

NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES
- Food Security and Agriculture Cluster: http://bit.ly/2vU0MmB
- Relief & Donations Advice from the NDMO: http://bit.ly/2vD0hhu

National Key Contacts
FSAC Lead
Antoine Ravo
Director, Agriculture Dept
Email:aravo@vanuatu.gov.vu
+678 566 8562

FSAC co-lead
Graham Nimoho
FAO
Email:Graham.Nimoho@fao.org
+678 779 2174 or 574 6147

SUPPORT ARRANGEMENTS
The NDMO is promoting a coordinated information campaign to discourage unsolicited bilateral donations and encourage cash-based donations.

INTERNATIONAL GUIDANCE and Resource Material

Photo Credit: Vanuatu NDMO
HEALTH AND NUTRITION

CURRENT STATUS

MOH is the lead of the Health and Nutrition Cluster. WHO is the co-lead and supports MOH to strengthen the existing health systems and to ensure that the government priorities are being followed. The Nutrition Working Group (NWG) is a sub-cluster under the Health and Nutrition Cluster and is also led by MOH. UNICEF is the Global Nutrition Cluster lead agency and is the co-lead of the NWG.

The Health and Nutrition Cluster serves as a mechanism for national and international organizations to work together in partnership to harmonize their efforts and to use available resources efficiently. The overall goal of the Health and Nutrition Cluster is ‘to reduce mortality and morbidity, and restore the delivery of preventive and curative health care as quickly as possible in an equitable, sustainable manner’.

The objectives of the Health and Nutrition Cluster are:

- To ensure that the humanitarian health needs are identified and responded to appropriately
- To work in partnership and harmonize efforts, using available resources efficiently
- To effectively coordinate and collaborate with the MOH and other health partners
- To liaise and consult with the NDMO and other cluster partners
- To undertake needs assessment and analysis when required on the availability of health resources and services

NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES

- Health Cluster - Terms of Reference
- Nutrition Working Group - Terms of Reference
- Nutrition Working Group strategic plan 2015-2017

National Key Contacts

Len Tarivonda
Health Cluster Lead, Director of Public Health
Email: ltarivonda@vanuatu.gov.vu
+678 710 5616

Viran Tovu
Health Sector Analyst
Email vtovu@vanuatu.gov.vu
+678 7745120

INTERNATIONAL GUIDANCE and Resource Material

24. EDUCATION

CURRENT STATUS

The Education Cluster, led by MoET and co-lead by Save the Children, is expected to strengthen the humanitarian response to education in emergencies by demanding high standards of predictability, accountability and partnership. For the education sector, leadership and coordination should be considered based on the scale of disaster or emergency. These are to be fully articulated in the MoET Comprehensive School Safety (CSS) and Education in Emergency (EiE) policy (in development, 2016):

- For small-scale disasters, response is led by school principals and the local village authorities
- For medium-scale disasters, response is led by provincial authorities building upon local capacities
- For large-scale disasters, response is led by national or provincial authorities with support from partners
- For extraordinary disasters, response is led by national authorities who may also call upon international support; in this case, the Education Cluster may be activated.
- In all cases, including for any disasters or specific to the education sector, MoET has lead responsibility.

NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES

- Education Cluster: http://bit.ly/2gYt4cT

National Key Contacts

Roy Obed
Director of Education
Email: robed@vanuatu.gov.vu

Michael Mahrt
Email: Michael.Mahrt@savethechildren.org.vu
+678 22794

INTERNATIONAL GUIDANCE and Resource Material


Photo Credit: Vanuatu NDMO
CURRENT STATUS
The WASH Cluster is led by the Department of Geology, Mines and Water Resources (DGMWR).

The objectives of the Vanuatu WASH Cluster include:

- Reduction in the incidences of morbidity and mortality cases due to WASH-related diseases
- Return to normalcy of affected populations by providing safe access to and ensuring the use of water, sanitation and hygiene in emergency situations, in collaboration with the partners
- Planning and implementation of proportionate, appropriate and timely WASH responses in humanitarian crisis situations, which will address both the immediate needs of the affected populations as well as planning for future needs and improved disaster resilience
- Facilitate effective sharing of information amongst agencies and organizations, including local organizations and local government partners involved in WASH response efforts, preparedness and recovery

NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES

National Key Contacts
Paolo Malatu
Cluster Coordinator
Email: mpaolo@vanuatu.gov.vu
+678 777 9490

Hilson Toaliu
Email: htoaliu@unicef.org
Cluster Co-Lead
+678 29946 (m) +678 775 4140

SUPPORT ARRANGEMENTS
VHT at the national level and WASH Cluster at the national level.

During disasters, the WASH Cluster is commonly in need of:

- Resource Mobilization support
- WASH supplies
- Information management support

INTERNATIONAL GUIDANCE and Resource Material
- Sphere Minimum Standards in Water Supply
26. FOOD SECURITY & LIVELIHOODS

CURRENT STATUS

The Food Security and Agriculture Cluster (FSAC) supports MALFFB as a coordinating forum for Climate Change and Disaster Risk Reduction (CCDRR) for the primary production sector and food and nutrition security. This cluster provides a forum for bringing together national and international partners to improve the timeliness and effectiveness of assistance and support advocacy efforts to minimize the impact of climate change and hazards for the vulnerable communities and sectors in Vanuatu. In particular, it will help ensure coherent, coordinated and integrated initiatives that are driven by evidence-based assessment of food security needs of the affected population.

The FSAC coordinating structure is developed with the endorsement of the MALFFB and the NDMO and in collaboration with the PHT Regional Food Security Cluster, such as FAO and WFP. The Risk and Resilience Unit will act as the Secretariat of the FSAC.

The PHT Regional Pacific Food Security Cluster, (led by FAO and WFP) supports the FSAC in revising the needs assessment forms for disaster in line with the multi-sectoral “Rapid Technical Assessment.”

NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES


National Key Contacts

- Antoine Ravo
  Director, DARD
  Email: aravo@vanuatu.gov.vu
  +678 22525

- Graham Nimoho
  Assistant FAO Representative
  Email: Graham.Nimoho@fao.org
  +678 779 2174

- Joshua Mael
  MALFFB Risk Resilience Unit
  Email: jomael@vanuatu.gov.vu
  +678 7750167

SUPPORT ARRANGEMENTS

The PHT Regional Cluster has supported the FSAC in developing the SOPs for Emergency Food Distributions, which is currently under review by the cluster for eventual endorsement.

INTERNATIONAL GUIDANCE and Resource Material


The formation of the Gender and Protection Cluster in Vanuatu on 13 March 2014 coincided with TC Lusi hitting Vanuatu. The response was the first time where gender and protection was considered as part of the assessment and response phases. In light of the experience gained during that emergency as well as the frequency and severe impact of natural disasters in Vanuatu, it was decided that the work of the cluster should be continued. As part of the NDMO’s coordination structure, the Gender and Protection Cluster contributes to improving preparedness for responding to natural disasters in a gender and protection-sensitive manner. The Cluster also ensures that timely, effective and coordinated assistance is provided to all persons affected by natural disasters in Vanuatu during emergency operations.

The Gender and Protection Cluster comprises of representatives of national ministries, UN Agencies, international and National NGOs, national women’s organizations, the International Federation of Red Cross and Red Crescent Societies (IFRC), the Vanuatu Red Cross Society (VRCS) and other organizations with a focus on protection. The DWA of the Vanuatu Ministry of Justice and Community Services (MJCS) is the designated lead agency of the Vanuatu Gender and Protection Cluster. Care International and Save the Children will act as co-leads and focal points for gender and child protection respectively.

**National Key Contacts**

- **Rothina Ilo Noka**
  Gender & Protection Cluster Coordinator, Department of Women’s Affairs
  Email: rilo@vanuatu.gov.vu
  +678 25099

- **Charlie Damon**
  Vanuatu Program Director
  CARE International
  Email: Charlie.Damon@careint.org
  +678 7102623

**NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES**


**INTERNATIONAL GUIDANCE and Resource Material**


**Support Arrangements**

Working groups are established under the Gender and Protection Cluster as appropriate (e.g. Internally Displaced People (IDP) working group met for the main period of displacement during TC Pam).

During preparedness, the Pacific Humanitarian Protection Cluster (PHPC), based in Suva, provides technical advice and capacity strengthening to the Vanuatu Gender and Protection cluster.

In 2016, members of the Gender and Protection Cluster participated in a regional workshop related to gender and protection and with the lead of PHPC, co-facilitated a capacity strengthening national workshop in Vanuatu on Gender and Protection in Humanitarian Action.

**National Liaison Contact**

- **Betty Zinner-Toa**
  Country Programme Coordinator
  UN Women
  Email: betty.toa@unwomen.org
  +678 25910
28. SHELTER

CURRENT STATUS

The Shelter Cluster is led by the PWD and supported by IFRC in accordance with its global shelter mandate. The Cluster coordinates a coherent and effective humanitarian shelter response following disaster events, as well as continued preparedness activities in collaboration with other clusters, government agencies and stakeholders.

Membership of the Vanuatu Shelter Cluster is open to any organization (government, national and international NGOs, Red Cross, faith-based organizations, the UN etc), that has an operational capacity in the provision of humanitarian shelter following disaster events in Vanuatu. During the TC Pam response, more than 30 partners were involved in the provision of shelter assistance. During preparedness times, about 10 partners are active.

Currently, the PWD is assigned as the Shelter Cluster Lead (as stated in the NDMO Briefing Pack from January 2017), but this arrangement does not appear to have been formalized in the National Disaster Plan. Consequently, the roles and responsibilities of the Shelter Cluster lead have not been integrated into the PWD work plans, TOR, or in the job description of the Shelter Cluster lead. Furthermore, it does not appear that the resources have been allocated to support the day-to-day functioning of this role.

Formal recognition of the PWD’s role as the Shelter Cluster lead and allocation of resources will help ensure a clear and dedicated Shelter Cluster coordination structure. Internally, the Shelter Cluster continues to review its TOR, which will be shared with the NDMO once completed.

The Vanuatu Building Code consists of three policy guidance (National Building Code for Vanuatu, Home Building Manual: Vanuatu, and A Partial Commentary on the National Building Code: Vanuatu). These can be purchased from the Cashier, Department of Finance, then the books can be collected from office of the Physical Planning Unit (PPU), Ministry of Internal Affairs.

NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES


Sustainable Arrangements

The Pacific Regional Shelter Cluster, as part of the PHT, currently has dedicated resources in place to support the preparedness activities of the Vanuatu Shelter Cluster, as well as initial surge support in response to a medium- to large-scale disaster at the request of the Shelter Cluster lead. In the event of a medium- to large-scale disaster where international assistance has been requested, the Global Shelter Cluster, in consultation with the Vanuatu Shelter Cluster, will endeavor to deploy a Shelter Coordination Team (SCT) to support coordination during the humanitarian phase of the response.

Discussions with national actors (primarily the government) and their endorsement of the support arrangements should specify which officials or committees have agreed and link to any reference documentation. This is currently under discussion with the drafting of a TOR for the Vanuatu Shelter Cluster.

INTERNATIONAL GUIDANCE and Resource Material


NATIONAL KEY CONTACTS

Dick Abel
Ministry of Public Utilities, Public Works Department
Email: dabel@vanuatu.gov.vu
+678 7744721

Robert Dodds
Shelter Cluster Co-Lead
International Federation of Red Cross and Red Crescent Societies
+679 9980173
Email: coord1.vanuatu@sheltercluster.org

Subesh Prasad
International Federation of Red Cross and Red Crescent Societies
Email: subesh.prasad@ifrc.org
+679 9990185
29. EARLY RECOVERY

CURRENT STATUS
The DSPPAC in the Prime Minister’s Office coordinates and manages recovery efforts. Each cluster is responsible for preparing their cluster transition plans from response to recovery. These plans are formalized through the inter-cluster process led by the NDMO and passed to DSPPAC.

SUPPORT ARRANGEMENTS
Support from regional partners to improve the country’s understanding of these mechanisms and to integrate into strategic planning is required.

In the short window following a disaster, the Government of Vanuatu through the Early Recovery (ER) Cluster or directly through the Director of the NDMO may seek support from UNDP to conduct a Post Disaster Needs Assessment (PDNA) and or ER Coordination. For PDNAs, UNDP can discuss options with Trilateral Partners, the EU and World Bank, as well as SPC. Early Recovery coordination can be provided to support the ER cluster to draft ER programmes in order to contribute to the swift and effective recovery of affected communities. In addition, UNDP may develop small projects to work with communities to support their livelihoods by providing access to markets, health clinics and by restoring community water supplies.

In times of disaster preparedness – and subject to available resources – other institutional strengthening support may be provided by UNDP in the following areas: arrangement for direct linkages between the Pacific Humanitarian Team and the NDMO and NDC for overall guidance on response and recovery and for awareness on recovery options and train cluster members through scenario exercises; help with SOPs for the ER Cluster and preparedness for livelihoods support in the aftermath of a disaster.

INTERNATIONAL GUIDANCE and Resource Material
30. DISASTER OR SIMULATION IN PAST 18 MONTHS

CURRENT STATUS

The NDMO has run provincial simulation exercises in Torba and Tafea provinces in late 2016 in conjunction with partner agencies. In August 2016, the US Army Pacific Command ran a tabletop exercise in Port Vila with the NDMO, line ministries, NGOs and the UN. In February 2017, the NDMO and the VMGD participated in the Exercise Pacific Wave (PacWave) 2017 exercise.

SUPPORT ARRANGEMENTS

The NDMO will require support in 2017 to run a simulation to test the Tsunami Warning System in Port Vila and Luganville.

NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES

- Provincial Disaster Simulation Guidelines: http://bit.ly/2vc2YJm
- National Disaster Simulation Guidelines:

National Key Contacts

Abraham Nasak  
Director, NDMO  
Email: anasak@vanuatu.gov.vu  
+678 773 8201

INTERNATIONAL GUIDANCE and Resource Material

- Pacific Disaster Simulation Framework [draft under development]

Photo Credit: Vanuatu NDMO
31. SPECIFIC CONTINGENCY PLAN

CURRENT STATUS

The NDMO updates a Cyclone Support Plan on an annual basis. This was most recently conducted in November 2016 (refer to the hyperlink below for more information).

The NDMO has the Tsunami Support Plan from 2012. This plan should be used for general reference only.

NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES


National Key Contacts

Abraham Nasak
Director, NDMO
Email: anasak@vanuatu.gov.vu
+678 773 8201
CURRENT STATUS

In order to coordinate displacement related issues during TC Pam response, the Government of Vanuatu requested support from IOM to provide assistance (ongoing) in coordination and management of displacement issues.

This assistance is to ensure the effective coordination and information management of IDPs response and recovery through the Evacuation Centers Working Group under the Shelter Cluster and IDPs Working Group under Protection Cluster, both working groups are led by the NDMO and IOM. Based on recommendations from the TC Pam lessons learned, through the working groups, the NDMO has completed:

- National guidelines for the evacuation centres assessment and selection
- Compiled a countrywide list of potential evacuation centres
- Drafted guidelines for the operations and management of the evacuation centers (under stakeholders’ consultation)
- Drafted MEND (Mass Evacuation in Natural Disaster- Volcanos) guide with the help from IOM, OCHA and UNDAC member states (under the review of government)
- NDMO is finalizing a national CCCM program framework to build national capacity on displacement-related issues with a key focus on climate and natural disaster-induced displacement.
- A full-time national CCCM officer is part of the NDMO-PSC structure
- MoCCA has initiated a process of drafting a protection centered displacement policy to achieve durable solutions for the displaced populations

NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES

- Climate Change and Disaster Risk Reduction National Policy 2016-2030
- NDMO Strategic development plan 2016-2020
- Disaster act TC PAM lessons learned report
- TC-PAM DTM initial rounds and reports
- Inter-cluster minutes and reports
- Shelter Cluster Minutes and report

National Key Contacts

Abraham Nasak  
Director, NDMO  
Email:anasak@vanuatu.gov.vu  
+678 773 8201

Alice Iaram Sanga  
National DRR/CCCM officer  
Email:asanga@vanuatu.gov.vu  
+678 5697131

Masood Akhtar  
CCCM Program Coordinator-IOM  
Email: makhtar@iom.int  
+678 5625246

SUPPORT ARRANGEMENTS

A National Steering Committee for the displacement policy project has been established. It is assisting the NAB in overseeing and guiding the policy development process. The NDMO continues to work with IOM to support this process.

INTERNATIONAL GUIDANCE and Resource Material

- Protracted Displacement and Durable Solutions: [http://bit.ly/2gXVuDW]
ANNEX 1 STRUCTURE FOR DRM IN VANUATU

Council of Ministers

Ministry of Climate Change

Natural Disaster Committee

Natural Disaster Management Office

International Assistance /Donors

Prime Ministers Office

Natural Disaster Recovery Committee

Vanuatu Meteorology & Geohazards Department

- Monitoring
- Early Warning
- Bulletins

Government Ministries

Clusters

Provincial Emergency Operational Centre

Municipal Council

Join Police Operations Centre

Private Sector

- Telecommunications
- Transport (Road, Sea, Air)
- Food/Industry
- NFI / Hardware

Govt. Ministries Red Cross / NGO’s / UN Lead

- Food Security & Agriculture
- Logistics
- Genders & Protection
- Education
- Health & Nutrition
- Shelter
- Water & Sanitation
- Telecommunications

Area Councils

Community Disaster & Climate Change Committee (CDCCC)

Ward Disaster & Climate Change Committee (WDCCC)

Vanuatu Mobile Force (VMF)

Fire Services

Maritime Surveillance

Partner Agencies

- Red Cross
- Civil Society
- Church Groups
- UN Agencies
- Donors
- NGO’s

National Coordination Structure
National Disaster Management Office
January 2017
Pacific Humanitarian Team
Office for the Pacific Islands | Level 6, Kadavu House
Phone: +679 331 6760
+679 999 3499
+679 999 1981
Email: pht@ochapacific.org
ochapacific@un.org