Dear Delegates,

The Malaysian Red Crescent (MRC) warmly welcomes you to Melaka, Malaysia. In true Malaysian hospitality, we say “Selamat Datang”. We are excited to play host to the 15th Southeast Asia Red Cross Red Crescent Leadership Meeting and look forward to some great outcomes by the end of the meeting. While you are here, we also hope you are able to witness beautiful Malaysia and enjoy historic Melaka.

This Welcome Kit will assist you in preparation for your trip and the Meeting

Key Contacts while in Malaysia

National Society Liaison: Saiful Izan +6019-2694 875
Coordinators:
James Kon +6012-9699 549
Jaya +6013-3540 097
Logistics & Transport Officer: Mohd Fauzi +6018-3514 115

In case of Emergency
Security Officer: Jaryll Ong (24 hours) +6012-6301 195
Malaysian Emergency Response Service 999

Accommodation in Melaka

All rooms are booked under the MRC group. There will be a Welcome Desk manned by the MRC. If your rooms are paid by MRC, please collect your keys at the Welcome Desk. Otherwise, please proceed to Reception for check-in.

Hotel Equatorial Melaka
Bandar Hilir, 75000 Melaka
+606 2828333
https://www.equatorial.com/

Airport Transfer

Aside from Singapore Red Cross, all other National Societies will be met at KLIA / KLIA2. Once you have collected your Baggage, please proceed to the exit and a MRC Staff / Volunteer easily identified in our Uniforms will meet you. The journey from KLIA / KLIA2 to Melaka city will take approximately 2 hours.
Meals

Your Accommodation includes Breakfast which is served daily at Resthouse Café, Lobby Level. Lunch on the 10th and 11th will also be served at Resthouse Café, Lobby Level. The Welcome Dinner hosted by ICRC on the 9th will be at Function Rooms ‘Melaka 6-8’. Dinner on the 10th will be hosted by the Melaka State Government at Casa Del Rio Hotel. Please meet at the Equatorial Hotel Lobby at 8.15pm for a short bus transfer to Casa Del Rio Hotel. Dinner on the 11th will be hosted by IFRC at an off-site venue; Parameswara, Umbai.

Program

Attached to this Welcome Kit is the updated Program.

RSVP

The following 5 events require additional logistic arrangements, and some have limited spaces. We have now assumed that all delegates and partners are attending. Shall you not be attending, kindly let us know before Friday, 6th April 2018.

SIM Card

In Malaysia, there are 3 main networks; Maxis, Digi and Celcom. You may purchase a SIM card at their respective kiosk upon clearing Immigration.

Wi-Fi

Available at the Hotel.

Dress Code


Medical Illness or Injury

Medical facilities generally provide a good quality service in Melaka. Emergency response ambulances are available free of charge and are reliable. An ambulance and a team of paramedics will be put on standby throughout the event. The nearest hospital is Mahkota Medical Centre which is a private hospital whose charges differ from a government hospital. The nearest government-run hospital is the Melaka General Hospital.
Malaysia in Brief

Malaysia is located in Southeast Asia, separated by the South China Sea into two similarly sized regions, Peninsular Malaysia and East Malaysia (Malaysian Borneo). It consists of thirteen states and three federal territories. Peninsular Malaysia shares a land and maritime border with Thailand and maritime borders with Singapore, Vietnam and Indonesia. East Malaysia shares land and maritime borders with Brunei and Indonesia and a maritime border with the Philippines and Vietnam. The capital city is Kuala Lumpur, while Putrajaya is the seat of the federal government.

With a population of over 30 million, Malaysia is the 44th most populous country and is represented by multiple ethnic groups.

The official language is Bahasa Malaysia; English is widely used as an active second language. The currency is the Ringgit.

Malaysia has one time-zone abbreviated as MYT and it is UTC +8 hours.

Malaysia uses the standard UK 3 pin plug as per the photo below.

![Example of adapters in Malaysia](image)

Picture 1: Example of adapters in Malaysia

![Melaka Town](image)
Tourism sites in Melaka

- Trishaw/Beca
- A’Famosa
- Stadhuyys Dutch Buildings
- River Cruise
- Menara Taming Sari