Rights of Migrants in Action

REGIONAL CONSULTATION

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Reaching for Improved Access to Services and Employment Opportunities for Shan Migrant Domestic Workers in Northern Thailand (RISE) 
Support by IFRC-EU 
Implementing by The Life Skills Development Foundation (TLSDF) 

- **Goal**: to strengthen migrant worker Core Team and Volunteer’s capacity and increase their service coverage to 5 districts in Chiang Mai 
- (1 district can currently access learning resource service center)
Objective 1: to support the recruited MW’s core team to establish Career Advancement Centers (CACs) in the 5 districts of Chiang Mai.

Objective 2: to strengthen the capacity of MW’s core team and volunteers to provide services to the migrant worker population in Chiang Mai by establishing a 24-hour Help Hotline and training a Response Team (RT) of volunteers.
RISE
Support by IFRC-EU
Implementing by TLSDF

Target population/ recipients

- 7 MW’s core team and 30 volunteers
- 500 MWs accessed to languages activities (Thai, Shan, English, Burmese)
- 1200 MWs accessed to career advancement activities
- 1000 MWs accessed to basic information services
- 600 MWs accessed to hotline and counseling services
- 55 MWs accessed to emergency assistance services with living fund provision
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Achievements

Three categories:

1. the establishment of our district centers and their service provision,
2. the development of our Core Team, and
3. the expansion of our ‘project’ network.
**Next steps**

For Phase 4, we will focus on three overall goals:

1. **Building the capacity of the Core Team, improving service provision in the five district centers, .....

2. **The two activities we will conclude, the baseline study analysis and the apprenticeship program for the Core Team, ............

3. **Lastly, we will begin to expand the working network with the Core Team, to make sure that the project is sustainable and supported in the long run, ........
Key obstacles and challenges

1. Core Team challenges: The Core Team has improved a significant amount, but there are still three crucial areas where, if we strengthened their capacity there, would make implementation better.

2. Service provision and beneficiary challenges: Based on our success so far, we must adjust our strategy to encourage people to come into the district centers.
Lessons learned

For the Core Team:
- Must improve their understanding of legal interactions, laws, and processes, so that they can provide more accurate and confident help in case management
- Must work more continuously on cases and conduct follow up responses
- Must find language teachers who can also communicate in Shan, for more effective language exchange

For TLSDF:
- Must ensure that budget lines and activities match from the beginning
- When designing programs, make sure that all program staff are involved and engaged in the activity planning process