Extending access to justice and health services for migrant domestic workers in Thailand Project

Implemented by:
The Foundation for Labour and Employment Promotion (FLEP)

Presented by:
Dr. Boonsom Namsomboon
July 12, 2016
Rationale:

• Past experience working for migrant domestic workers
• Nature of domestic work >> (live in employer’s house)
  - no working hour
  - no freedom
  - risk for harassment
• Difficulty to access social security as employee
• Unclear/Lack of information regarding to legal
• Etc.
Overall objectives:

• To empower MDWs to gain knowledge on reproductive health and occupational health and safety (OSH), gain access to public healthcare services as they are entitled, and gain access to legal rights, the judicial system and redress mechanisms.
Target groups

130 MDWs who are members and non-members of NDWT
Duration of the project

18 Months
(February 2016 - July 2017)
Activities:

- Providing MDWs with information on:
  - immigration policy and legal protection.
  - reproductive health,
  - occupational health and safety (OHS),
  - health insurance service system,
  - First Aid
• Information/knowledge providing through Mobile Technology,
  > mobile application (Thai and Burmese)
  > hotlines,
  > line Groups
  > Facebook

• Policy dialogue
Supportive Team

• “Hello Volunteers”
  - 25 MDWs
  - 25 TDWs
Supportive Team (cont.)

• Crisis Response Team (CRT)
  - Foundation for Women (FFW)
  - Lawyer Council of Thailand, and
  - Arom Pongpangan Foundation
Supportive Team (cont.)

• Project Advisory Committee (PAC)

1) Department of Employment, Ministry of Labour;
2) International Relations Department, The Thai Red Cross Society;
3) Labour Protection Bureau, Department of Labour Protection and Welfare, Ministry of Labour;
Supportive Team (PAC) (cont.)

4) Occupational Safety and health Bureau, Department of Labour Protection and Welfare, Ministry of Labour;
5) Bureau of Policy and Strategy, Ministry of Public Health;
6) International Human Rights Unit, Rights and Liberties Promotion Division, Rights and Liberties Protection Department;
Supportive Team (PAC) (cont.)

7) Sub-Committee of Ethnic Human Rights, Lawyers Council of Thailand;
8) Sub-committee of National Human Rights Commission of Thailand;
9) Rak Thai Foundation;
10) Thai domestic worker, Network of Thai Domestic Workers in Thailand;
11) Migrant domestic workers group;
12) Network of Thai Domestic Workers in Thailand;
13) HomeNet Thailand Association; and
14) Arom Pongpangan Foundation.
Staff-in-service learning to know ourselves and others through... reflexing on positive and negative behavior
Reflexing on our organization (CSOCA)
Team meeting
Meeting with Elena Nyanenkova, Representative of IFRC
1st Meeting with Project Advisory Committee (PAC)
Sharing on their journey to Thailand
Group Dynamic >> understanding situation in Thailand
Sharing Problems facing
Through group dynamic... learn... reasons of having migrant domestic workers in Thailand.
Learning on group working through Group Dynamic
Domestic Workers’ Rights in Thailand
Pre-test and Post-testing
Evaluation after each training/seminar
Ask for Social Security Art. 33
Cleaning at Rajvithi Home for Girls on International Domestic Worker’s Day
Jigsaw puzzle, symbol of coordination among partners for...
Fair and Happy Home
Panel discussion on how to look after Domestic workers
President of Domestic Workers Network proposed “demand of domestic workers” on International Domestic worker’s Day
Key lesson learned

• The **frequently training** providing (every two week for each group - Migrant group and Thai group) is a positive factor for continuous learning process of the target group.
Key lesson learned (cont.)

- **Training process** used is the main factor for the achievement of the training. This Project emphasizes on participation of the attendants. So ‘Group Dynamic’, ‘Games’, TV program imitation, etc. were used to providing knowledge and information to participants instead of lecturing.
Key lesson learned (Cont.)

- **Award** in term of ‘mark’ or ‘gift’ is a good tool for building up motivation of the training attendants and them always alert during training providing.
- ‘**Group Dynamic**’ is a good activity for reflection and deeply understanding, which will help people to change attitude and idea. Although it has to take time but little by little it can be done.
Key lesson learned (Cont.)

• **Evaluation** to bring up the lesson learned of activity, which is done suddenly after it was ended, help to improve the next activity.
## Action Plan  May - October 2016

### Activities

<table>
<thead>
<tr>
<th>A1. Capacity building of Hello Volunteers, 25 TDWs and 25 MDWs</th>
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<tbody>
<tr>
<td><strong>1.2 Training workshop; health insurance:</strong> benefits and barriers to access health services</td>
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<td><strong>1.3 Training on legal protection and barriers to access to judicial system</strong></td>
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<td><strong>1.4 Mix Groups 50 (Hello Volunteers)</strong></td>
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<td><strong>1.5 Training providing to 130 MDWs by “Hello Volunteers”</strong></td>
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<td><strong>1.6 Training workshop; First Aid</strong></td>
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**Activities**

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<tr>
<th>Activities</th>
<th>MAY</th>
<th>JUN</th>
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<td>A2. MDWs receive relevant information through mobile App.</td>
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<td>2.1 Develop mobile application</td>
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<td>2.1.3 Collecting the existed concerned Application in Thailand</td>
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<td>2.1.4 Data gathering through questionnaire</td>
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<td>2.1.5 Develop TOR and sign contract with Application producer.</td>
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<td>2.1.6 Focus group DWs</td>
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<td>2.1.7 Information preparation in Thai</td>
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<td>2.1.8 Information preparation in Burmese</td>
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<td>2.1.9 Develop App</td>
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# Action Plan  May - August 2016

## Activities

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<tr>
<th>A3. Establish Crisis Response Team (CRT) for MDWs</th>
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### 3.1 Establish CRT Team

#### 3.1.1 Team meeting 2

#### 3.1.2 Develop form for legal aid and case refer (logbook)

### 3.2 Develop Hot line service, Line group and Facebook group

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* indicates progress check points.
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<td><strong>A4. Policy Level</strong></td>
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<td>4.1 Policy dialogues regarding to legal protection and health insurance for MDWs.</td>
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<td>4.1.1 International DWs Day</td>
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<td>➢ participant 165</td>
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Thank you very much!!!