



HỘI CHỮ THẬP ĐỎ VIỆT NAM

Đổi mới tư duy - Tạo dựng vị thế - Bảo vệ sự sống

DATA AND INFORMATION COLLECTION AND POST-DISTRIBUTION MONITORING (PDM)

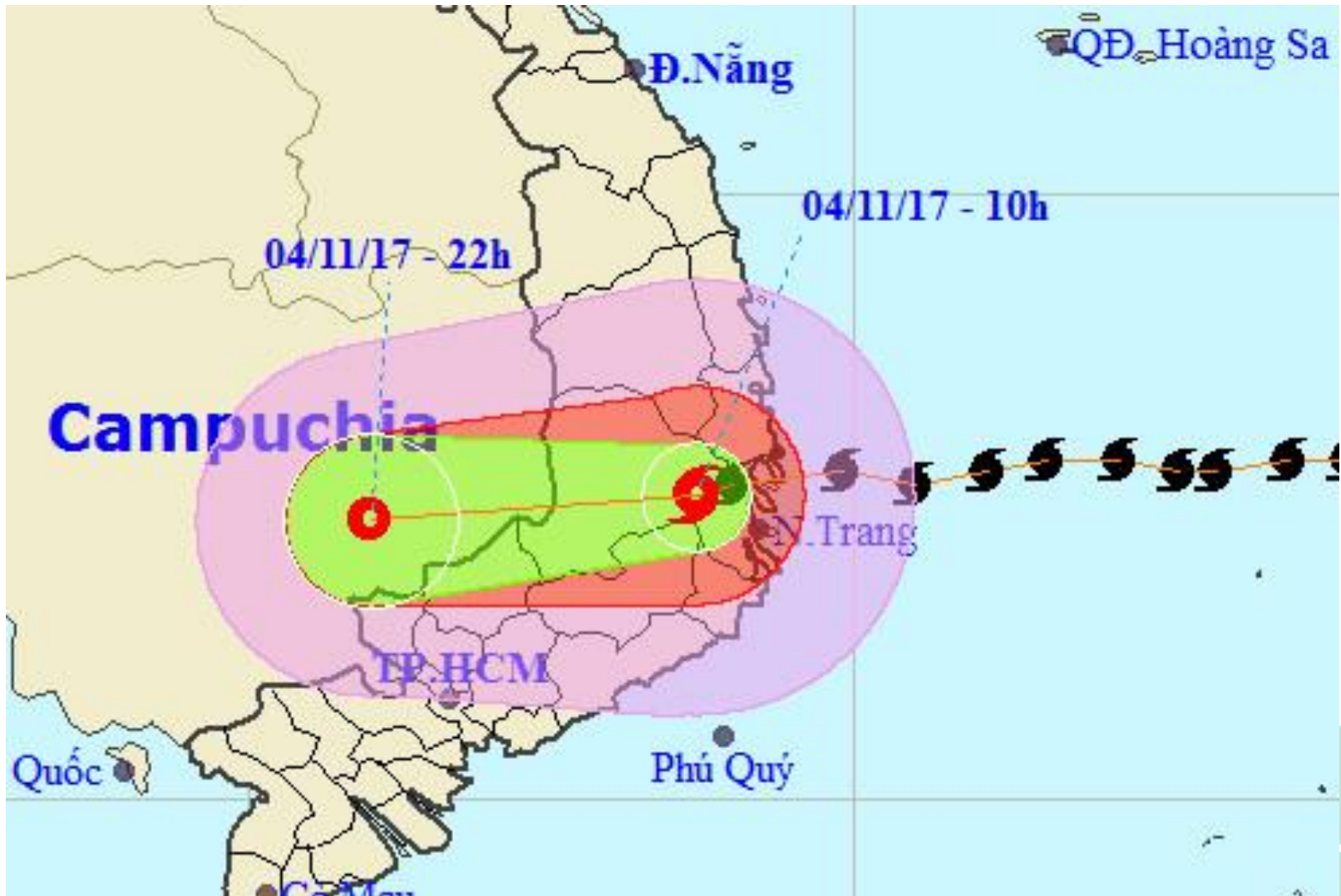
Pre: Nguyen Kieu Trang – DM Department
VIET NAM RED CROSS SOCIETY

CONTENTS

- I. EXISTING PRACTICES IN VNRC
- II. CHALLENGES
- III. OPERATIONAL PLANNING AND MONITORING
- IV. RECOMMENDATIONS AND FUTURE DEVELOPMENTS



TYPHOON DAMREY DREF OPERATION IN VIET NAM



TYPHOON DAMREY DREF OPERATION IN VIET NAM



I. Existing practices of VNRC in Data collection and responses:

- Damage assessment and needs analysis (DANA) in the first few days of the disaster to inform the operational planning;
- Established NDRTs and PDRTs in all disaster prone provinces;
- Standardized needs assessment toolkits which are widely used by all local chapters;
- Prepositioning stocks for immediate responses;
- Coordinate with NCDPC and DMWG members to conduct DANA and share information.



II. Challenges:

- NDRTs and PDRTs tend to copy existing information shared by the NCDPC and local authorities without thorough analysis process especially on the needs;
- Staff turn-over at the local level;
- VNRC procedures are not flexible to apply (project management team establishment, financial requirements).



III. Operational Planning and Monitoring:

- DANA information is used to inform VNRC emergency and recovery interventions;
- NDRTs, PDRTs are used as surge capacity for VNRC during and after the emergencies (relief and PDM);
- Post distribution monitoring (PDM) and Beneficiary Satisfaction Survey (BSS);



TYPHOON DAMREY DREF OPERATION IN VIET NAM

OBJECTIVES:

- To measure beneficiary satisfaction against services provided by VNRC to better improve future disaster response interventions; and
- To consolidate and strengthen the VNRC response system moving toward a first and professional disaster responder in the country.



TYPHOON DAMREY DREF OPERATION IN VIET NAM

OUTPUTS:

- All local chapters are trained on doing this through learning by doing process.
- 226 household surveys were conducted reaching almost 10% of the targeted households supported by VNRC under the typhoon Damrey DREF Operation.



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Major contents:

- Gender and age of respondents;
- Vulnerabilities;
- How was your family affected by the typhoon;
- What kinds of support needed after the typhoon;
- What support given by the VNRC and others;
- When you received the support;
- Have you been asked about the support;
- Have you been invited to participate in the selection process;
- Rate quality and quantity;
- Do you receive what you have been informed;
- Do you use the item and cash given by the VNRC;
- How do you rate the VNRC support;

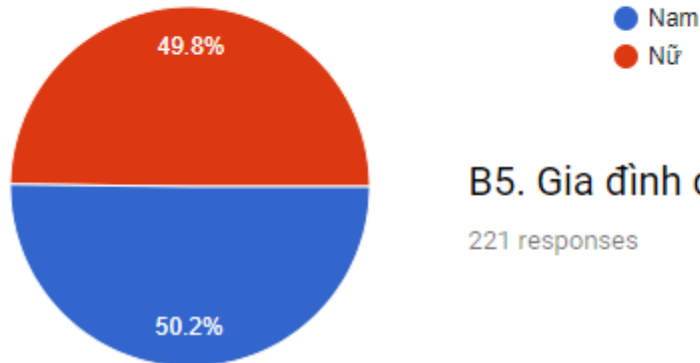


TYPHOON DAMREY DREF OPERATION IN VIET NAM

Findings:

A1. Giới tính của người được hỏi Gender of respondents

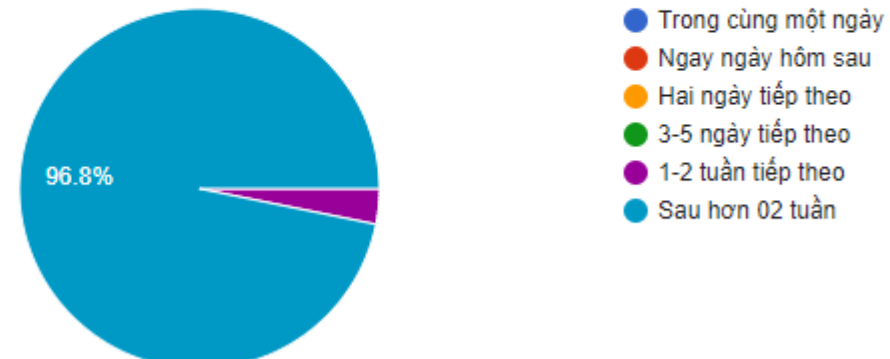
237 responses



B5. Gia đình đã được nhận hỗ trợ khi nào?

221 responses

When you received the support?



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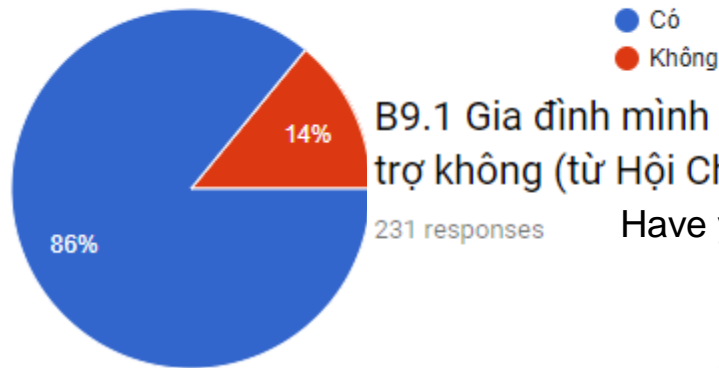
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Findinas:

B8.1 Gia đình mình có được hỏi về nhu cầu không?

Have you been asked about the support?

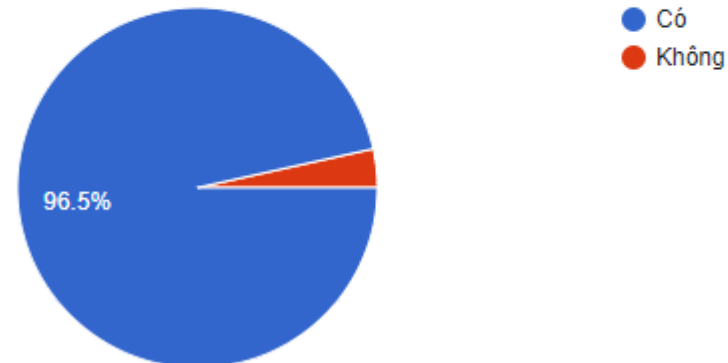
214 responses



B9.1 Gia đình mình có biết về việc được lựa chọn/ bình chọn để nhận hỗ trợ không (từ Hội Chữ thập đỏ)?

Have you involved in the selection process?

231 responses



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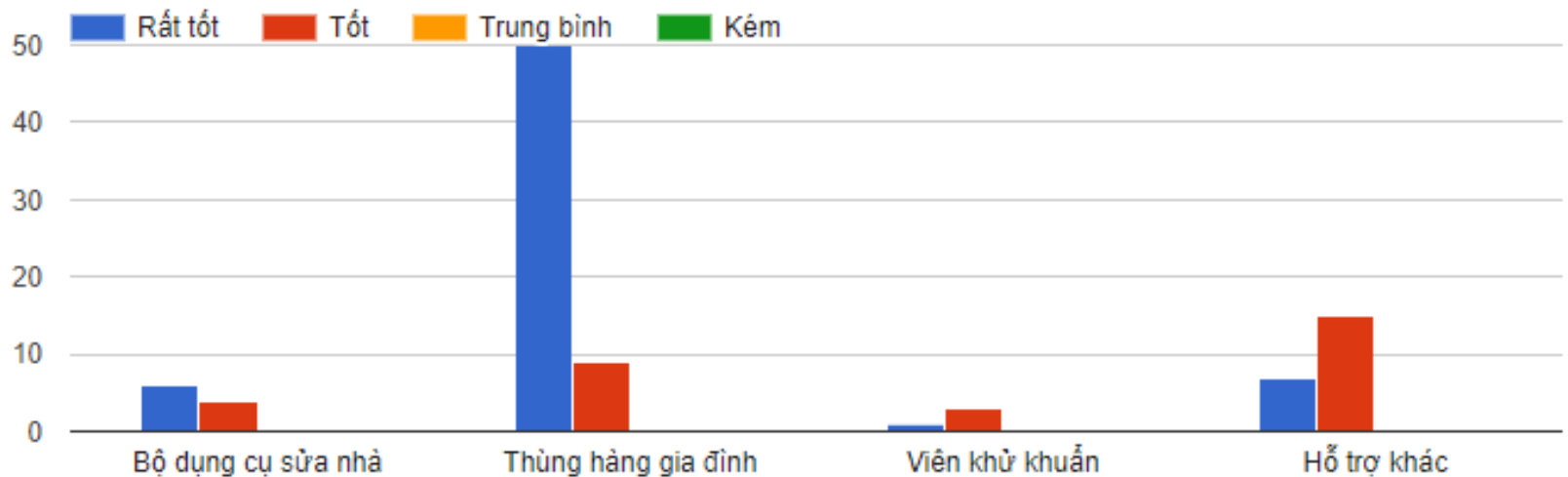
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Findings:

C1. Đánh giá về chất lượng

Quality of support



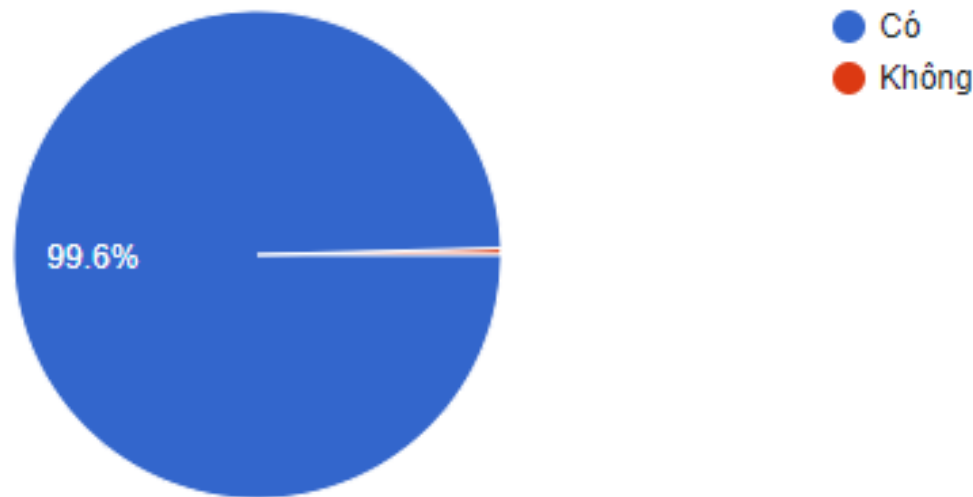
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Findings:

C8b. Cán bộ/ tình nguyện viên Chữ thập đỏ có mặc đồng phục CTĐ / hoặc đeo phù hiệu Chữ thập đỏ không?

229 responses

How do you rate the support given by VNRC?



IV. Recommendations and future development:

- Local chapters continue to conduct this survey before and after the Vietnamese Lunar New Year;
- VNRC intends to roll out in all kinds of intervention regardless funding sources (IOM, FAO, UNDP);
- Inform the VNRC leadership of required changes such as more timely response; standardize templates (beneficiary targeting) as well as reporting;
- Digitalize DANA templates and widely disseminated and used by VNRC and other partners.



THANK YOU FOR YOUR ATTENTION!



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