

CLARE

Community Led Action for Resilience



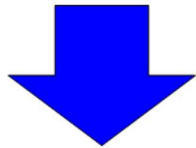
Community
Resilience
Department
April 2017



SERVING HUMANITY, SAVING LIVES

2017

**Community Services
Department**



**Community
Resilience
Department**



SINGAPORE



SERVING HUMANITY, SAVING LIVES

To be a **leading service provider** in **building resilient communities** through coalition and provision of quality and accessible **services** to **vulnerable groups** in the community.



Community Resilience Department



Community Resilience Dept

Community Outreach

Elder Aid

HoME+

Health
Aid

Befrienders

Call Centre &
Elder Helpline

Clinic on
Wheels

Active Living
Activities

Home
Monitoring

Community Assistance

Transport
Aid

Food
Aid

Community
First Aid

Transporter

Meal with
Love

Civil
Emergency

Non
Emergency
Ambulance

Ad Hoc Food
Distribution

FA Coverage

Community
Responders

First Aider on
Wheel

Medical
Chaperone

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Befrienders

Active Living
Activities

Social Befriending:

provides psycho-socio-emotional needs and social support

Programme Outreach:

create awareness among the residence on ElderAid and other Red Cross local services as well as to recruit community volunteers

Volunteer Training & Development:

basic tier training provided which includes, Befriending, Standard First Aid, AED and ElderCare



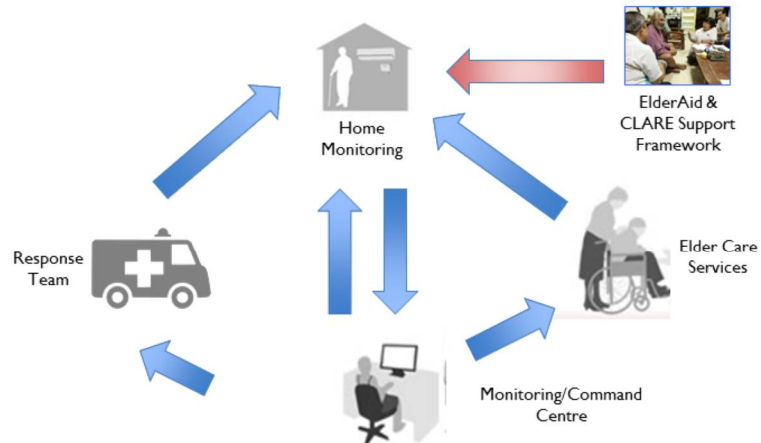
Befrienders befriending the isolated and needy elderly



School & Community Outreach



A comprehensive Home Monitoring system
24hrs Monitoring & Command Centre with Elderly Helpline
24hrs Response Team
Comprehensive ElderCare Services



HealthAid - Community Resilience Department



Clinic+

Clinic on Wheels
Bringing **Health Aid** to the community

Ensuring wellness through provision of **Health Aid @ Community** for the **elderly and vulnerable**



Clinic on Wheels



Medical



Nursing



Rehab



Psychosocial



HEALTH CONNEXION FOR ALL

Connecting Health Services & People

through provision of
comprehensive and integrated medical transportation services
that is
affordable and accessible for ALL

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Community Responders

Community based Responder to attend to acute situation and render assistance



Mobile Responders

HQ or Community based Responder to attend to acute situation and render assistance



Transporter

Transporter Team to attend to respond and transport Elderly for medical consultation and treatment



Non Emergency Ambulance

Non Emergency Ambulance team to attend to acute situation and transport client for medical consultation and treatment

3 Tiers

Tier 1: Chaperone + Specialised Transport (commence - Aug 17?)



Tier 2: Chaperone + Non-Specialised Transport (e.g. Taxi)



Tier 3: Chaperone Only



Meal with
Love

Ad Hoc Food
Distribution

Provide **temporary immediate relief** to disadvantaged families with minimal or no support

Help these families achieve **self-sustainability**

Our Beneficiaries

Low-income families are from:

Skipped-Generation Households
(Grandparent-Headed Households)

Single-Parent Families

Working Poor
(regardless of nationality, race, religion etc)



monthly healthy rations
(fresh food)



Community First Aid - Community Resilience Department



Civil
Emergency



**Support MOH's First Aid Point at the
Incident Site**

**Minister Mentor Lee Kuan Yew Lying in
State (26 - 29 March 2015)**

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National, Community & Charity Events

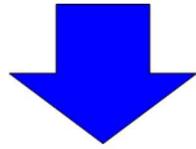
Community First Aid - Community Resilience Department

First Aider on
Wheel

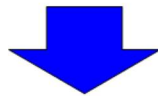


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**Society Led
Programme**



**Community based
programme**



**Scalability
Sustainability**



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RESILIENCE



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**Community Led Action for Resilience - Elderly
(CLARE)**



**Community Led Action for REsilience
(CLARE)**

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Community Led Action for RESilience (CLARE)



Vulnerability Reduction

Serving the Vulnerable in Community



Caring & Carer

Preventive Care
Acute Care
Post Acute – Recovery & Rehabilitation Care
Long term Care



Readiness to Response

Serving the Community during Emergency
Serving the Community at large



Stay Prepared

Emergency
- Illness & Accident
- Environmental
- Pandemic



Community Led Action Framework

Platform for Community Volunteers
Community Focal point & Workgroup
Network of Community Stakeholders
Community Based Facilities
Community based Services

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Mainstreaming

Community Awareness & Outreach
School Awareness & Outreach
Corporate Awareness & Outreach

Institutionalisation

Grassroots
Education

Capacity Building

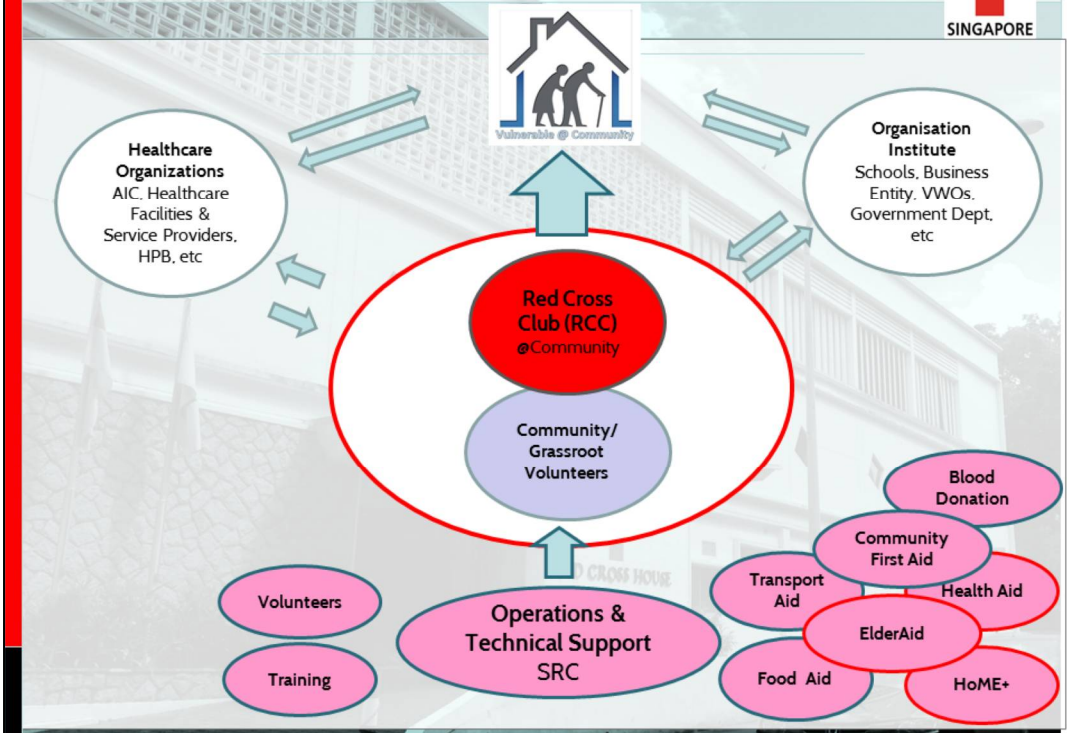
Training & TOT
Operations & Technical Support

Empowerment

Community Volunteers (CLARE)
Community Support Framework

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CLARE Framework



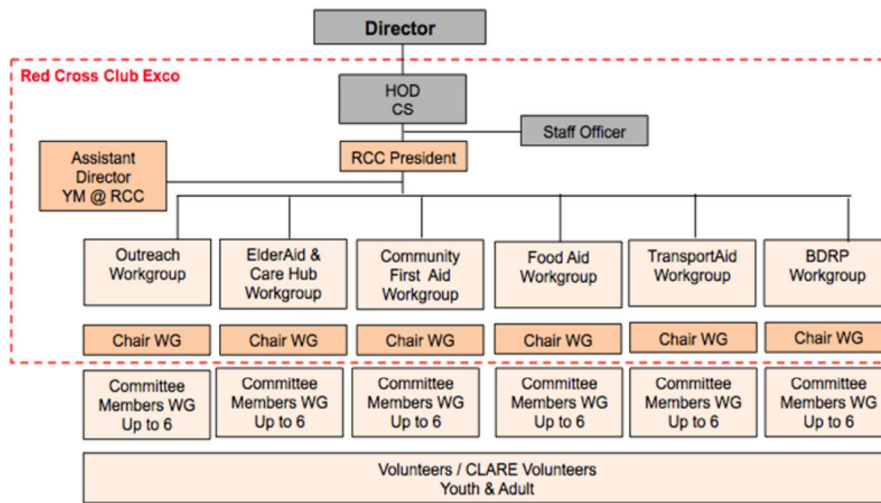


Community Hubs - 10 hubs

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Red Cross Club Structure

Proposed Structure Red Cross Club @ District





THANK YOU

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Singapore Red Cross helps the vulnerable through a host of essential services:

(Left to Right, Up to Down)

Red Cross Home for the Disabled provides long-term residential, respite and day care services for adults and children with multiple disabilities.

Red Cross Blood Donor Recruitment Programme recruits, retains and recognises blood donors to ensure a safe and constant supply of blood, to meet daily blood transfusion needs in all hospitals.

FoodAid provides monthly rations of nutritious food to the disadvantaged in our society.

TransportAid helps the elderly or the disabled from low-income homes get to and from their medical treatments, rehabilitation and day care centres.

Community FirstAid provides first aid coverage at national and

community events as well as a 'First Aider on Wheels' service at East Coast Park every weekend and public holiday.

International Services provides assistance to those affected by disasters and crises through relief and development work, and helps survivors find their lost family members with the Restoring Family Links programme. During peacetime, it deploys youth volunteers for Overseas Humanitarian Projects to improve the lives of people in need. It also advocates International Humanitarian Law.

Volunteer and Youth Development grooms all volunteers including Red Cross Youth volunteers to be humanitarian leaders of tomorrow through structured training and community programmes.

Singapore Red Cross Academy conducts courses in first aid, humanitarian law and humanitarian aid to prepare the community for emergencies.

Civil Emergency Response enhances community preparedness, builds resilience and responds to emergencies in support of the Singapore Government.