



Malaysian Red Crescent
Bulan Sabit Merah Malaysia

RED READY MALAYSIA

SEPTEMBER 2018- SEPTEMBER 2020



USAID
FROM THE AMERICAN PEOPLE

INTERNATIONAL



FEDERATION

“Increasing the capacity, readiness and resilience of National Red Cross and Red Crescent Societies in Asia Pacific to respond to local disasters”

www.redcrescent.org.my
Saving lives, changing minds.



Member of
International Federation
of Red Cross and Red Crescent Societies

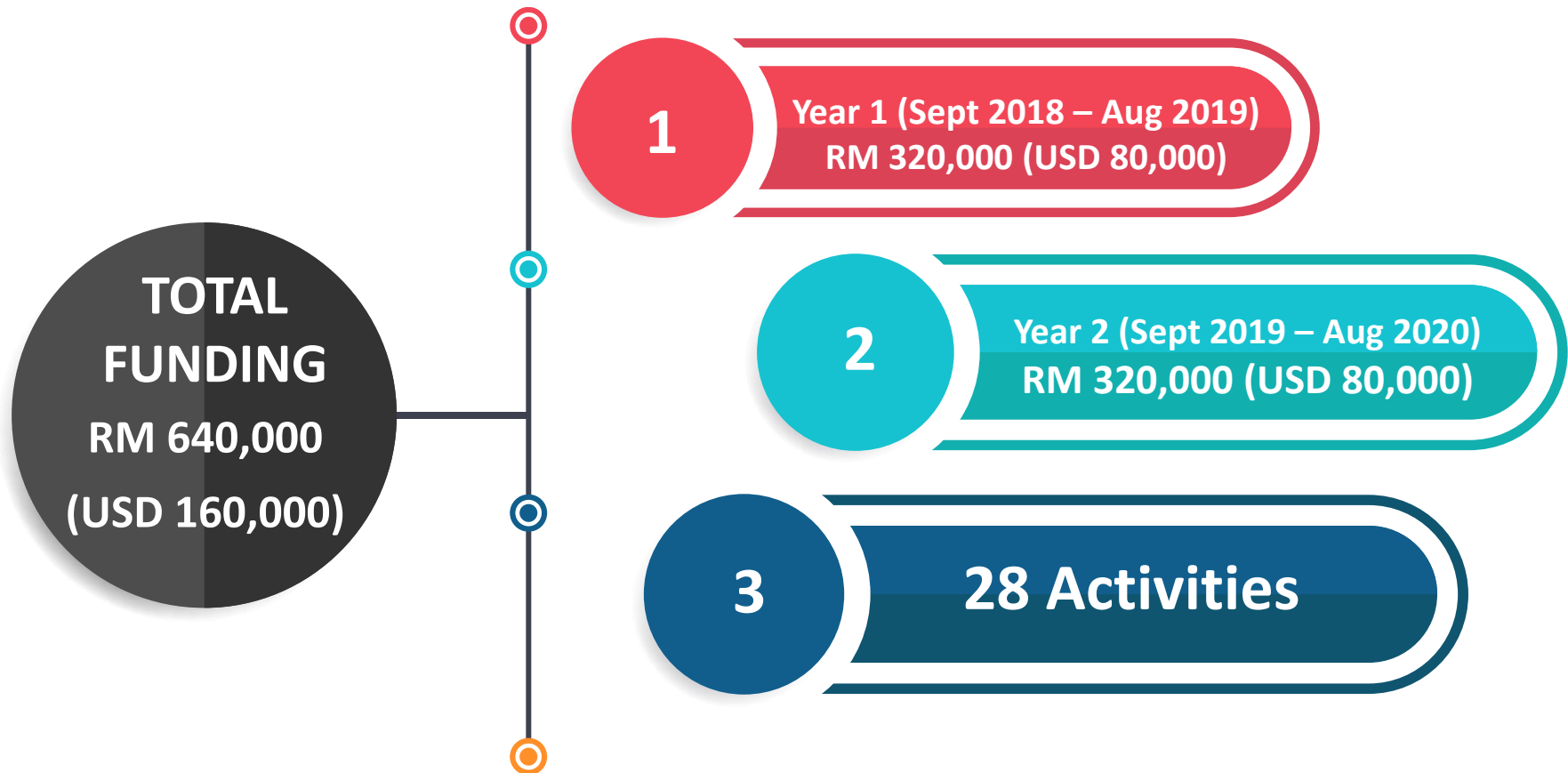


MALAYSIAN RED CRESCENT



Malaysian Red Crescent functions as a support organisation, auxiliary to the Malaysian Government in the humanitarian field. The Malaysian Red Crescent Society aims to improve both the operational and organizational capacity of the society through the Red Ready Project. The Volunteer Management capacity is being addressed through the project with the development of a volunteer database. Operational support capacity is being further developed by having specific capacity development activities in Planning, Monitoring, Evaluation And Reporting (PMER) and in Community Engagement And Accountability (CEA). The bulk of the project output aims at improving the response capacity according to the society's mandate which includes staff and volunteer trainings in disaster response as well as improvement in standard operating procedures and policies.

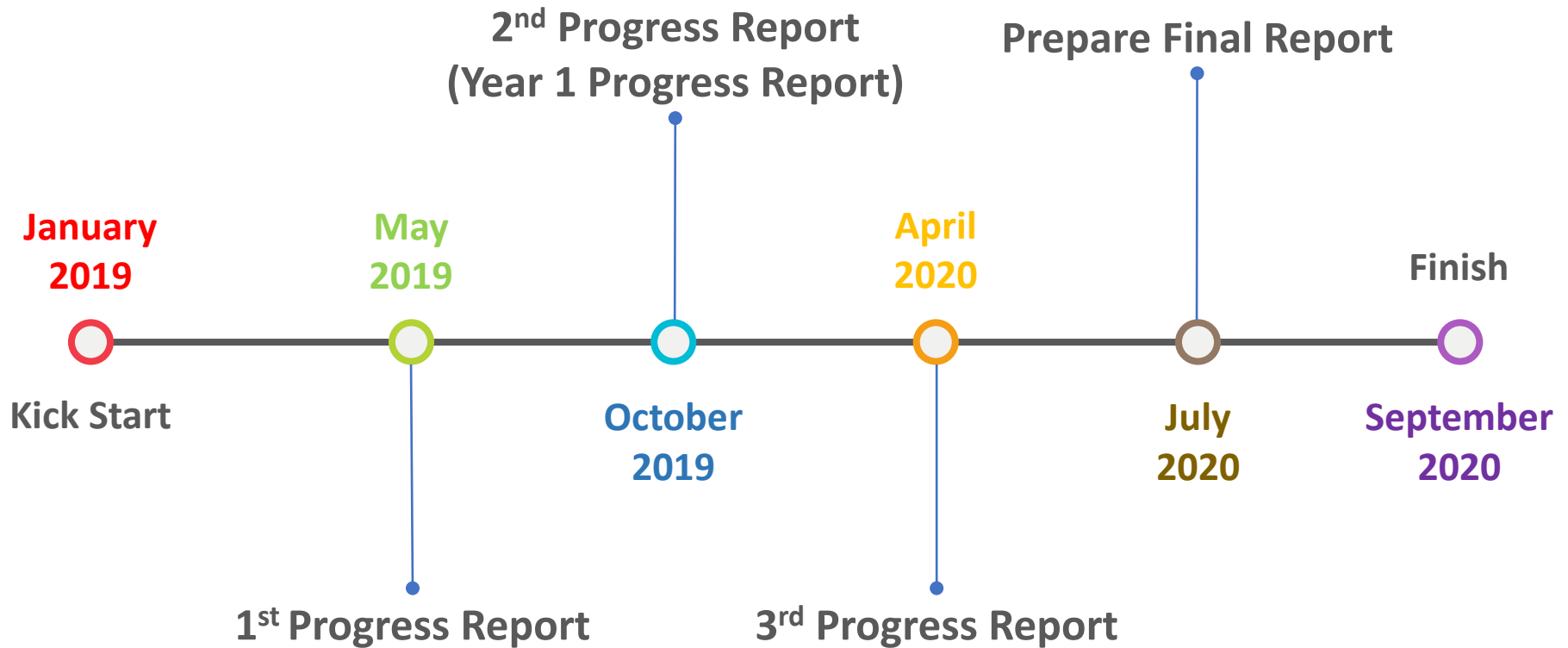
BRIEF UPDATE



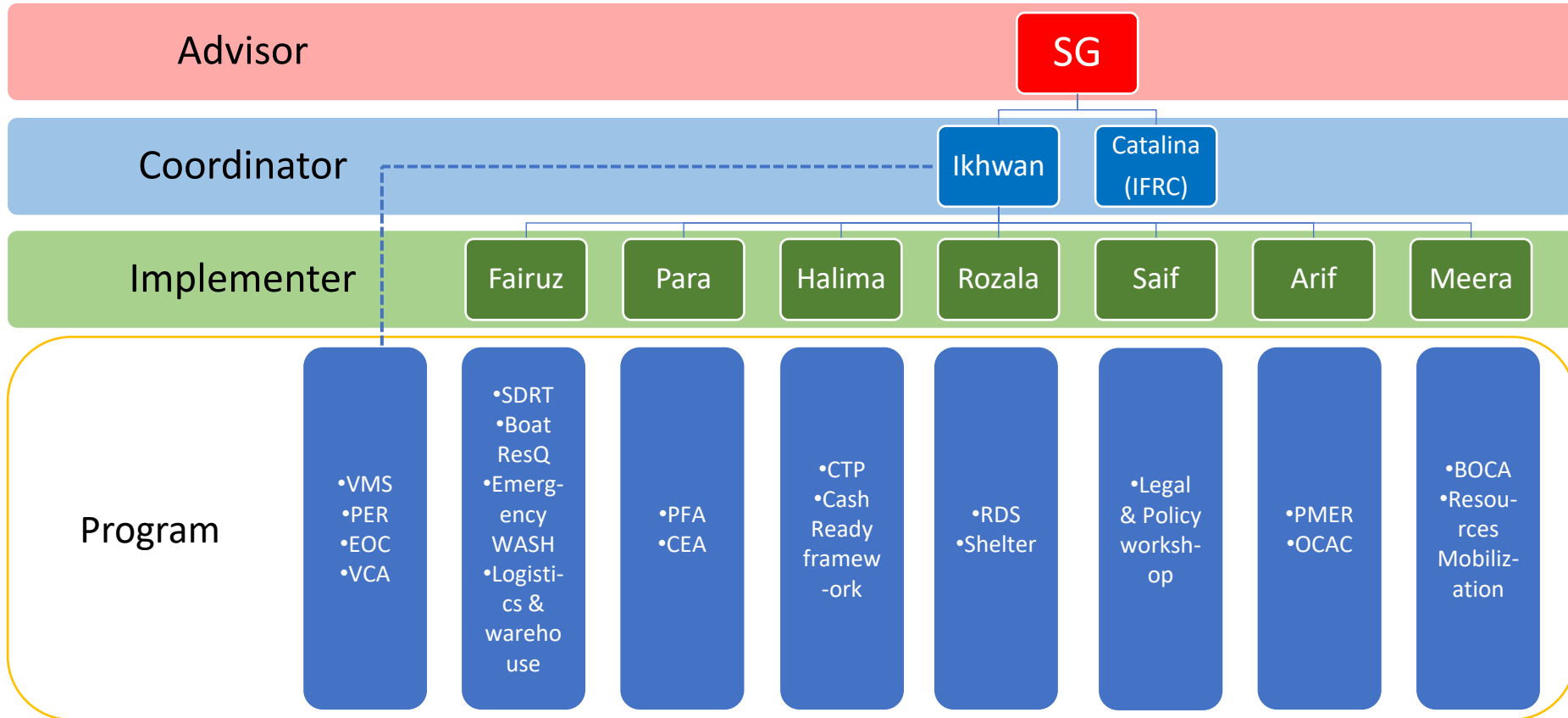
IFRC, AmCross & USAID Support



- **Outcome 1:** People – National Society are better able to attract and retain qualified staff and volunteers.
- **Outcome 2:** Legal base and systems – National Society has improved systems in place to support critical business processes using relevant technology where applicable.
- **Outcome 3:** Sustained resources – National Society has enhanced resource mobilization to enable faster and more predictable response.
- **Outcome 4:** Learning and accountability – National society develop and sustain a model of peer support to ensure consistent progress towards mutual goal using common measurement system.



Timeline



AmCross: American Red Cross. **OFDA:** Office of Foreign Disaster Assistance. **VMS:** Volunteers Management System. **PER:** Preparedness for Effective Response.

EOC: Emergency Operation Centre. **VCA:** Vulnerability Capacity Assessment. **SDRT:** State Disaster Response Team. **WASH:** Water, Sanitation & Hygiene.

PFA: Psychological First Aid. **PSS:** Psychosocial Support System. **CEA:** Community Engagement & Accountability. **CTP:** Cash Transfer Programing. **RDS:** Rapid Deployment

Squad. **PMER:** Planning, Monitoring, Evolution & Reporting. **OCAC:** Organizational Capacity Assessment Certification. **BOCA:** Branch Organizational Capacity Assessment.

Organogram



85 %

Program

Completed
for year 1 plan



277

Volunteers

Reached

Target 270
Volunteers



10

Activities

Done

& In-progress

Total for Year 1 :
12 Activities



RM 222,396

Fund used

Until 30 September
2019

Year 1 Progress

1



Assessment

- BOCA Training of facilitator, 25 persons
- Preparedness For Effective Response (PER)

2



Legal Base Workshop

- Legal Base Review
- Data Protection Act

3



Logistics & Warehouse Management

4



National IT Platform (MRCs Unity)

- Develop Youth & Volunteers Database

5



Training

- RDS, 12 persons
- SDRT, 139 persons
- PFA, 25 persons
- Boat Rescue, 30 persons



- **National Disaster Response Team (NDRT)** upgrade personal response kits – November 2019
- **Vulnerability Capacity Assessment (VCA)** training and implementation in Disaster Context – November 2019
- **Shelter in Emergencies and Disaster Cooking** – November 2019
- **Disaster Response Simulation Exercise** – May/June 2020
- **Emergency Operations Centre (EOC)** Development – November 2019
- **Disaster contingency planning workshop** – March 2020



- **Planning, Monitoring, Evaluation and Reporting (PMER)** Training – Dec 2019
- **Community engagement and accountability (CEA)** Training – Jan 2020
- **Communications in Emergencies Training** - January 2020.
- **Resource Mobilisation Networking training and implementation** (in line with PER workplan)
- **Organisational Capacity Assessment and Certification (OCAC)** – May 2020.

Plan on Next Activities (Year 2)

MRCs follow operational documents at all levels
(including all branches and departments)



MRCs are better able to make
evidence-based operational
decisions.



MRCs improve their image and
financial resource sustainability

MRCs at all levels work in
alignment with their strategic aims



MRCs optimize volunteers and
staff's skills and capacities for
response.

**Preparedness for Effective Response (PER)
Outcome**

**MRCS FOLLOWS OPERATIONAL DOCUMENTS
AT ALL LEVELS
(INCLUDING ALL BRANCHES AND DEPARTMENTS)**



 **OUTPUT**

- Ad Hoc Committee (AHC) and Technical Working Group (TWG) for Operational Documents are established.
- MRCS operational documents developed reviewed and/or updated (e.g. DRM Policy, SOPs, job descriptions).
- Communication and dissemination mechanisms in place.

**MRCS IS BETTER ABLE TO MAKE EVIDENCE-BASED
OPERATIONAL DECISIONS.**



OUTPUT

- Centralised resource (HR, VR, Logs, Finance) database and visualisation established.
- Key staff and volunteers oriented and sensitised on value of database.
- Information quality control mechanism established.

**Preparedness for Effective Response (PER)
Outcome**

MRCS AT ALL LEVELS WORKS IN ALIGNMENT WITH ITS STRATEGIC AIMS.



OUTPUT

- MRCS capacities and gaps identified (refer to outcome 2).
- MRCS Strategic Aims developed by department and levels with specific goals, indicators and timeframes.
- MRCS strategic aims disseminated, communicated and applied.

MRCS OPTIMIZES VOLUNTEERS AND STAFF'S SKILLS AND CAPACITIES FOR RESPONSE.



OUTPUT

- Technical Working Group (TWG) for Training revision is established.
- Training needs are identified (refer to outcome 2).
- Training material (modules, methodology, etc.) reviewed and updated in line with IFRC surge optimization process.
- Training path is clearly defined and communicated at all levels.

**Preparedness for Effective Response (PER)
Outcome**

MRCS IMPROVES ITS IMAGE AND FINANCIAL RESOURCE SUSTAINABILITY



OUTPUT

- MRCS profile updated and simplified.
- Branding guideline developed (marketing, communication and fundraising) in line with Movement branding initiative.
- Donor databased improved (including branches information).
- Fundraising/marketing plan developed and implemented.

**Preparedness for Effective Response (PER)
Outcome**

Thank You!

