



This project is funded by the European Union

Rights of Migrants in Action

REGIONAL CONSULTATION

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Bangkok, Thailand



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**Reaching for Improved Access to Services and Employment
Opportunities for Shan Migrant Domestic Workers in Northern
Thailand (RISE)
Support by IFRC-EU
Implementing by The Life Skills Development Foundation
(TLSDF)**

- **Goal** : to strengthen migrant worker Core Team and Volunteer's capacity and increase their service coverage to 5 districts in Chiang Mai
- (1 district can currently access learning resource service center)



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- **Objective 1:** to support the recruited MW's core team to establish Career Advancement Centers (CACs) in the 5 districts of Chiang Mai.
- **Objective 2:** to strengthen the capacity of MW's core team and volunteers to provide services to the migrant worker population in Chiang Mai by establishing a 24-hour Help Hotline and training a Response Team (RT) of volunteers,.....



Target population/ recipients

- **7 MW's core team and 30 volunteers**
- **500 MWs accessed to languages activities (Thai,Shan,English, Burmese)**
- **1200 MWs accessed to career advancement activities**
- **1000 MWs accessed to basic information services**
- **600 MWs accessed to hotline and counseling services**
- **55 MWs accessed to emergency assistance services with living fund provision**



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Achievements

Three categories:

1. the establishment of our district centers and their service provision,
2. the development of our Core Team, and
3. the expansion of our 'project' network.



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Next steps

For Phase 4, we will focus on three overall goals:

- 1. Building the capacity of the Core Team, improving service provision in the five district centers,**
- 2. The two activities we will conclude, the baseline study analysis and the apprenticeship program for the Core Team,**
- 3. Lastly, we will begin to expand the working network with the Core Team, to make sure that the project is sustainable and supported in the long run,**



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Key obstacles and challenges

- 1. Core Team challenges: The Core Team has improved a significant amount, but there are still three crucial areas where, if we strengthened their capacity there, would make implementation better.**
- 2. Service provision and beneficiary challenges: Based on our success so far, we must adjust our strategy to encourage people to come into the district centers.**



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Lessons learned

For the Core Team:

- Must improve their understanding of legal interactions, laws, and processes, so that they can provide more accurate and confident help in case management
- Must work more continuously on cases and conduct follow up responses
- Must find language teachers who can also communicate in Shan, for more effective language exchange

For TLSDF:

- Must ensure that budget lines and activities match from the beginning
- When designing programs, make sure that all program staff are involved and engaged in the activity planning process