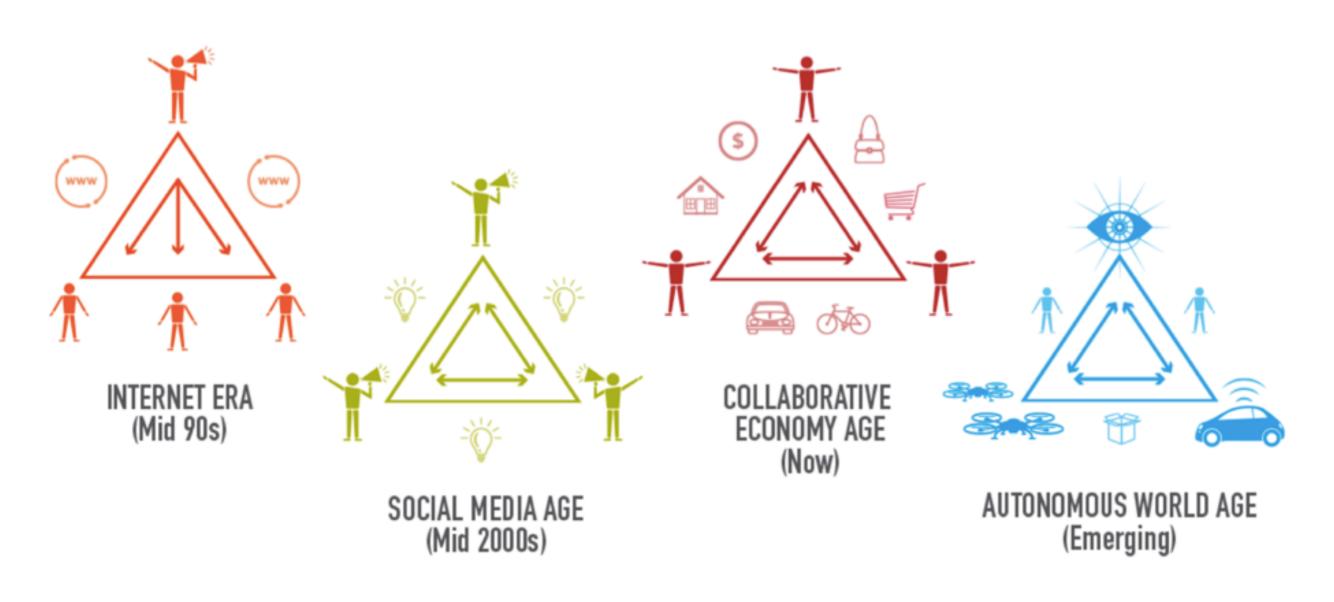


LYN V. GARCIA

Social Media Officer, Philippine Red Cross lyn.garcia@redcross.org.ph | @lynvgarcia

FOUR PHASES OF DIGITAL ERAS



Crowd Companies, Jan 2016

SEP 2016

GLOBAL DIGITAL SNAPSHOT

A SNAPSHOT OF THE WORLD'S KEY DIGITAL STATISTICAL INDICATORS

TOTAL POPULATION ACTIVE INTERNET USERS ACTIVE SOCIAL MEDIA USERS UNIQUE MOBILE USERS ACTIVE MOBILE SOCIAL USERS







7.448 BILLION

3.630 BILLION

2.671 BILLION

4.779
BILLION

2.438 BILLION

URBANISATION: 54%

PENETRATION: 49%

PENETRATION: 36%

PENETRATION: 64%

PENETRATION: 33%

PIGURE REPRESENTS TOTAL GLOBAL POPULATION, INCLUDING CHILDREN FIGURE INCLUDES ACCESS VIA FRIED AND MOBILE CONNECTION FIGURE REPRÉSENTS ACTIVE USER ACCOUNTS ON THE MOST ACTIVE SOCIAL PLATFORM IN EACH COUNTRY NOT UNIQUE LUSERS

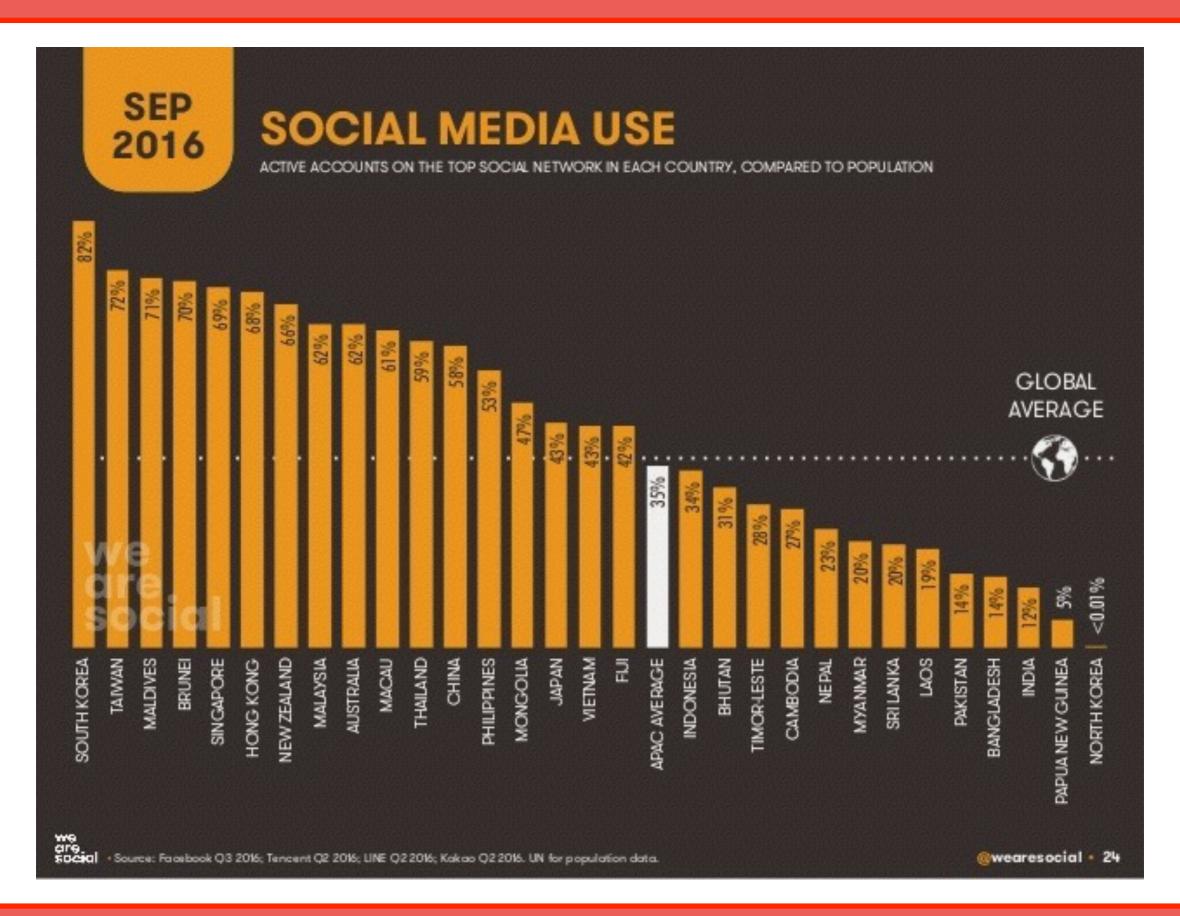
UNIQUE MOBILE PHONE USERS

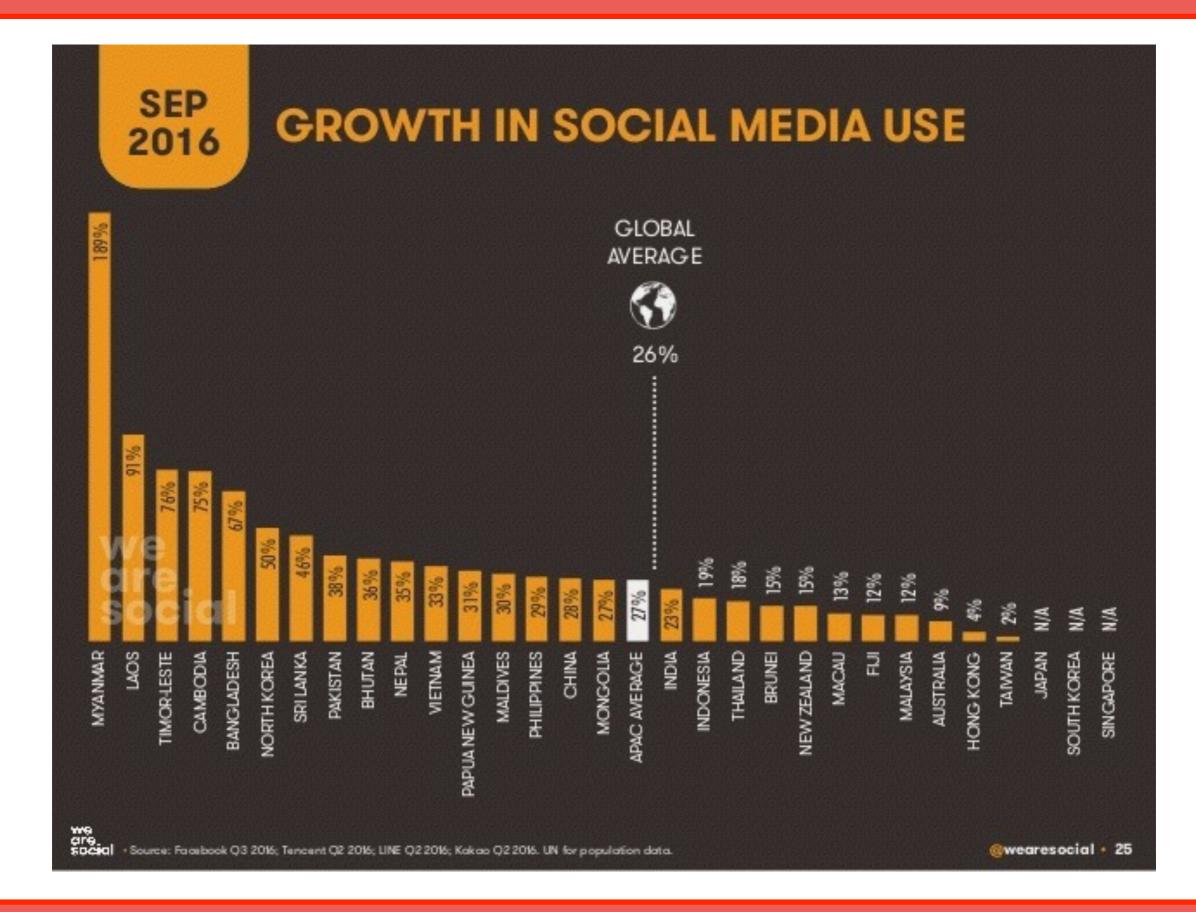
ACCOUNTS ON THE MOST ACTIVE USES ACCOUNTS ON THE MOST ACTIVE SOCIAL PLATFORM IN EACH COUNTRY, NOT UNIQUE USERS

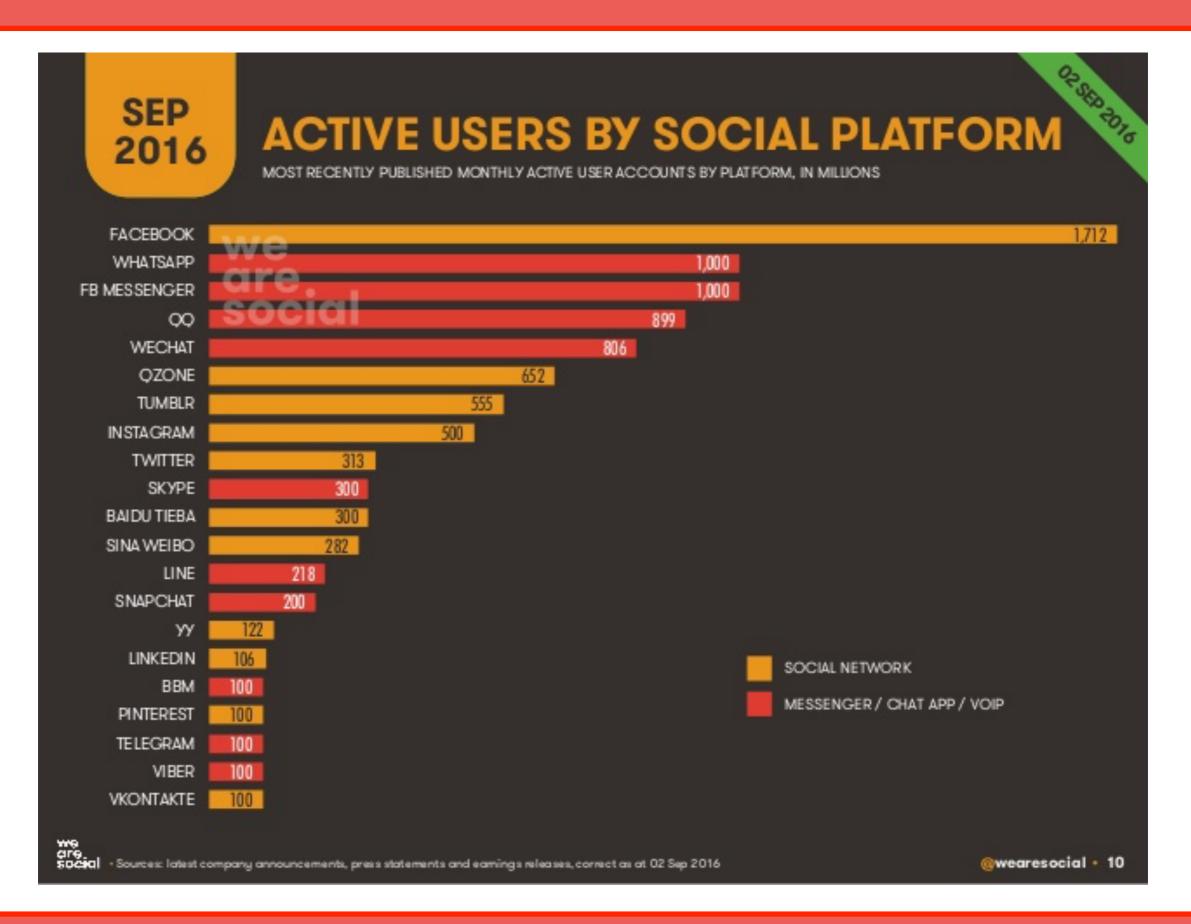
We are.

Sources: Worldometers; InternetWorldStats, ITU, CIA; Facebook, Tencent, LINE, Kakao, LiveInternet.ru; GSMA Intelligence

@wearesocial • 7









DIGITAL IN CAMBODIA

A SNAPSHOT OF THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS



TOTAL POPULATION

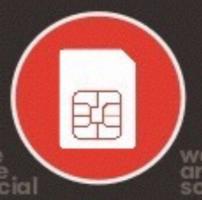
ACTIVE INTERNET USERS ACTIVE SOCIAL MEDIA USERS

MOBILE CONNECTIONS ACTIVE MOBILE SOCIAL USERS











15.7 MILLION

5.0 MILLION 4.2 MILLION 26.0 MILLION 3.5 MILLION

URBANISATION: 21%

FIGURE INCLUDES ACCESS WA

PENETRATION: 32%

PENETRATION: 27%

REPRÉSENTS ACTIVE USER RÉQUE REPRÉ ITS ONTHE MOST ACTIVE SUBSCRIPTIONS, N FALFICIAM IN THE

vs. POPULATION: 166%

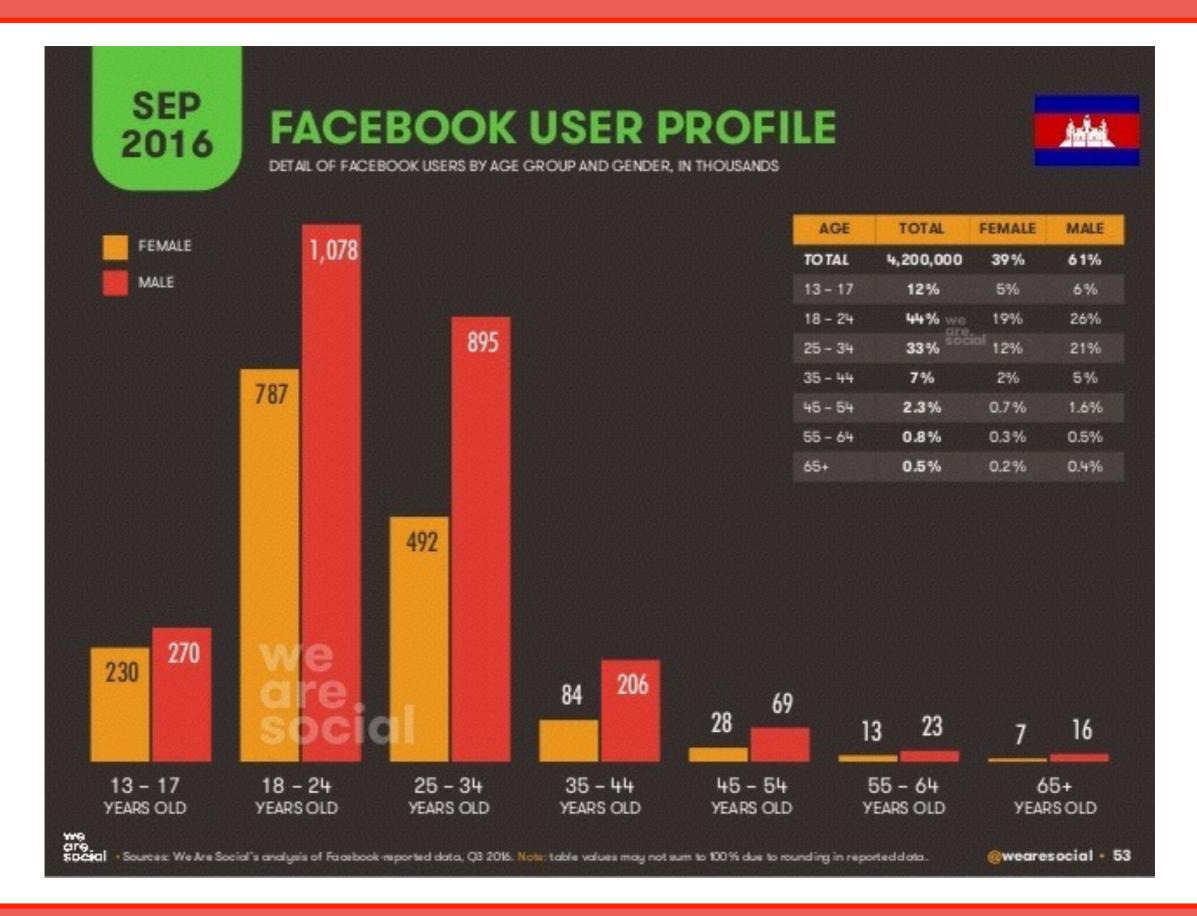
PENETRATION: 22%

ACCOUNTS ON THE MOST ACTIVE USER ACCOUNTS ON THE MOST ACTIVE SOCIAL PLATFORM IN THE COUNTSY NOT TIMPUS USEDS

We are.

Sources: UN; InternetWorld Stats, ITU, CIA; Facebook, Tencent, UNE, Kakao; GSMA Intelligence

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DIGITAL IN LAOS

A SNAPSHOT OF THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS



TOTAL POPULATION

ACTIVE INTERNET USERS ACTIVE SOCIAL MEDIA USERS MOBILE CONNECTIONS ACTIVE MOBILE SOCIAL USERS











6.86 MILLION 1.40 MILLION 1.30 MILLION 5.03 MILLION 1.10 MILLION

URBANISATION: 40%

PENETRATION: 20%

PENETRATION: 19%

vs. POPULATION: 73%

PENETRATION: 16%

POPULATION, INCLUDING CHILDREN

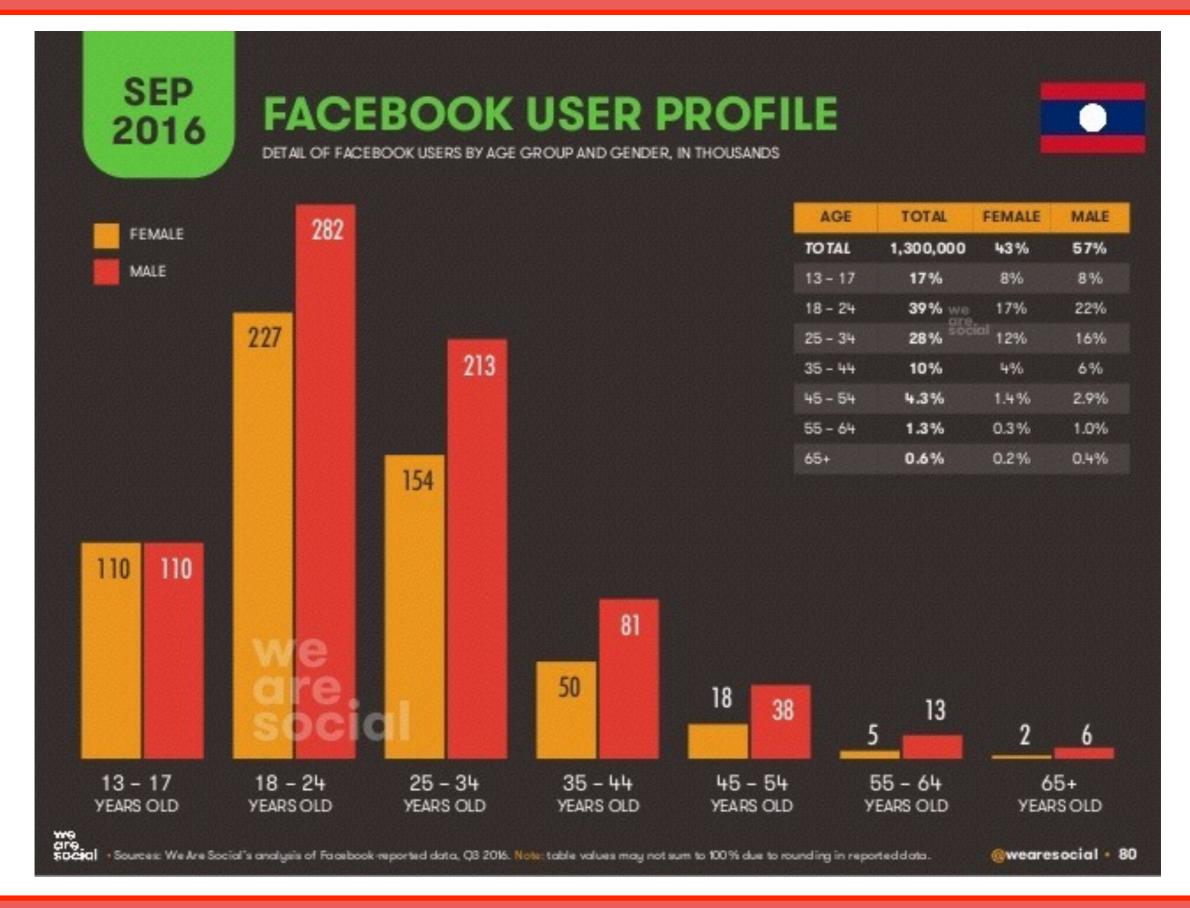
FIGURE INCLUDES ACCESS WA FRIED AND MOBILE CONNECTION FIGURE REPRESENTS ACTIVE USER ACCOUNTS ON THE MOST ACTIVE SOCIAL PLATFORM IN THE COUNTRY, NOT UNIQUE USERS FIGURE REPRESENTS MOBILE SUBSCRIPTIONS, NOT UNIQUE USERS

ACCOUNTS ON THE MOST ACTIVE SOCIAL PULTFORM IN THE COUNTRY, NOT UNIQUE USERS

we are. socia

Sources: UN: InternetWorld State, ITU, CIA: Facebook, Tencent, UNE, Kakac; GSMA Intelligence

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DIGITAL IN MYANMAR

A SNAPSHOT OF THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS



TOTAL POPULATION ACTIVE INTERNET USERS ACTIVE SOCIAL MEDIA USERS MOBILE CONNECTIONS ACTIVE MOBILE SOCIAL USERS











54.1 MILLION 11.8 MILLION

11.0 MILLION 36.6 MILLION 9.0 MILLION

URBANISATION: 35%

PENETRATION: 22%

PENETRATION: 20%

vs. POPULATION: 68%

PENETRATION: 17%

POPULATION, INCLUDING CHILDREN

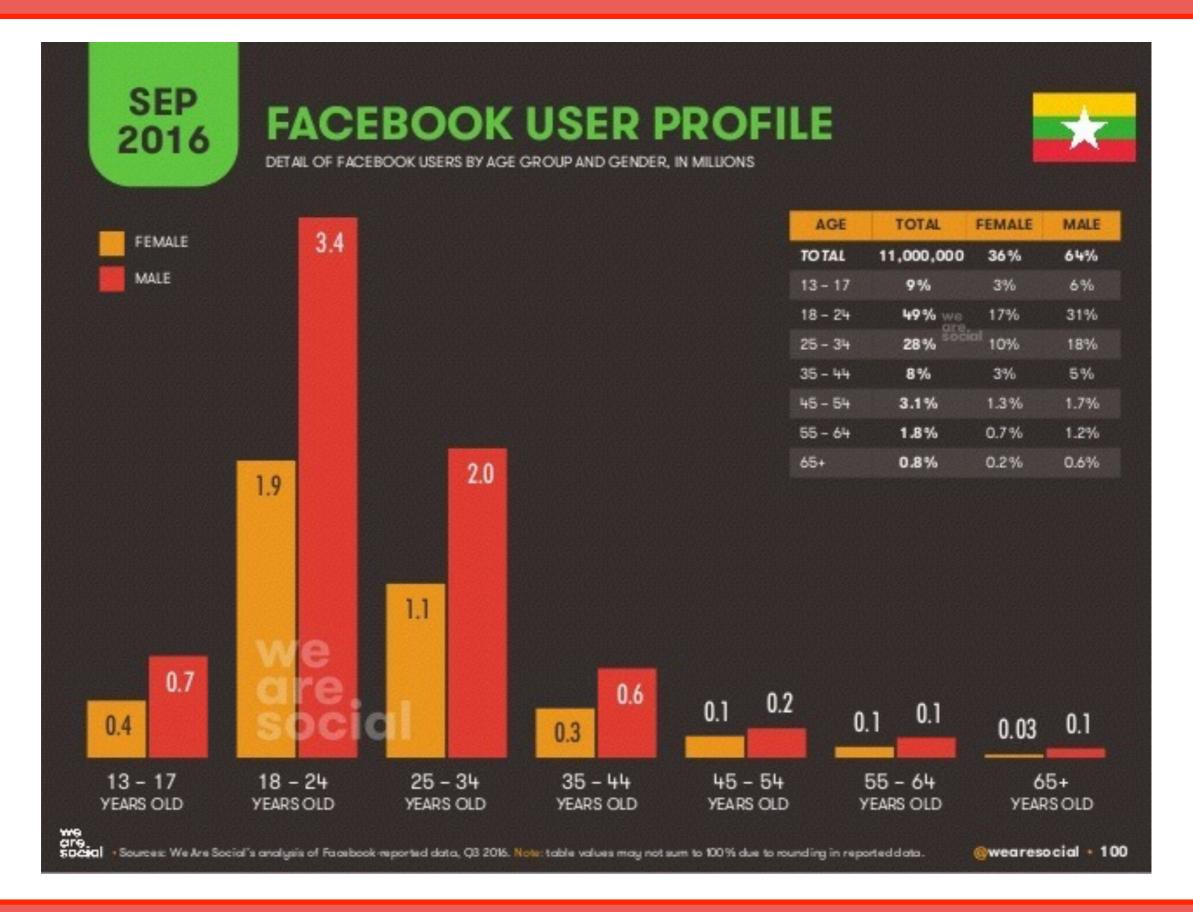
FIGURE INCLUDES ACCESS VIA. FIXED AND MOBILE CONNECTIONS FIGURE REPRESENTS ACTIVE USER ACCOUNTS ON THE MOST ACTIVE SOCIAL PLATFORM IN THE COUNTRY MOTUMOUS USERS FIGURE REPRESENTS MOBILE SUBSCRIPTIONS, NOT UNIQUE USER

ACCOUNTS ON THE MOST ACTIVE USES ACCOUNTS ON THE MOST ACTIVE SOCIAL PULTFORM IN THE COUNTRY, NOT UNIQUE USERS

SDCK

· Sources: UN; InternetWorld Stats, ITU, CIA; Facebook, Tencent, UNE, Kakao; GSMA Intelligence

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DIGITAL IN THE PHILIPPINES

A SNAPSHOT OF THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS



TOTAL POPULATION

ACTIVE INTERNET USERS ACTIVE SOCIAL MEDIA USERS

MOBILE CONNECTIONS ACTIVE MOBILE SOCIAL USERS











101.5 MILLION 54.0 MILLION

54.0 MILLION

119.2 MILLION 47.0 MILLION

URBANISATION: 44%

PENETRATION: 53%

PENETRATION: 53%

vs. POPULATION: 117%

PENETRATION: 46%

POPULATION, INCLUDING CHILDREN

FIGURE INCLUDES ACCESS VIA FRIED AND MOBILE CONNECTIONS FIGURE REPRESENTS ACTIVE USER ACCOUNTS ON THE MOST ACTIVE SOCIAL PLATFORM IN THE COUNTRY NOT UNIQUE USERS

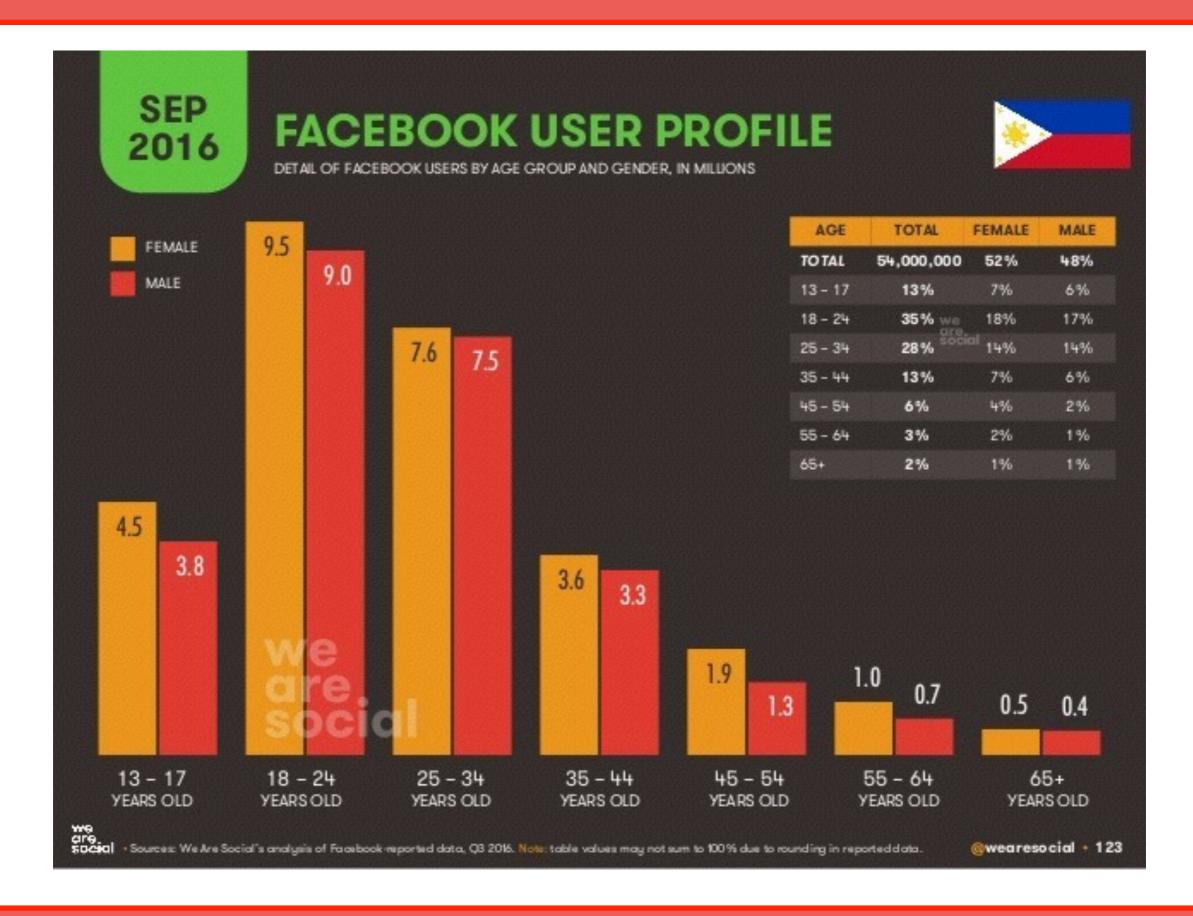
SUBSCRIPTIONS, NOT UNIQUE USERS

ACCOUNTS ON THE MOST ACTIVE USE ACCOUNTS ON THE MOST ACTIV SOCIAL PLATFORM IN THE COUNTRY, NOT UNIQUE USERS

SOCIO

Sources: UN; InternetWorld State, ITU, CIA; Facebook, Tencent, LINE, Kakao; GSMA Intelligence

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DIGITAL IN VIETNAM

A SNAPSHOT OF THE COUNTRY'S KEY DIGITAL STATISTICAL INDICATORS



TOTAL POPULATION

ACTIVE INTERNET USERS ACTIVE SOCIAL MEDIA USERS

MOBILE CONNECTIONS ACTIVE MOBILE SOCIAL USERS











93.9 MILLION

49.5 MILLION 40.0 MILLION 143.0 MILLION 34.0 MILLION

URBANISATION: 34%

PENETRATION: 53%

PENETRATION: 43%

vs. POPULATION: 152%

PENETRATION: 36%

POPULITION, INCLUDING CHILDREN

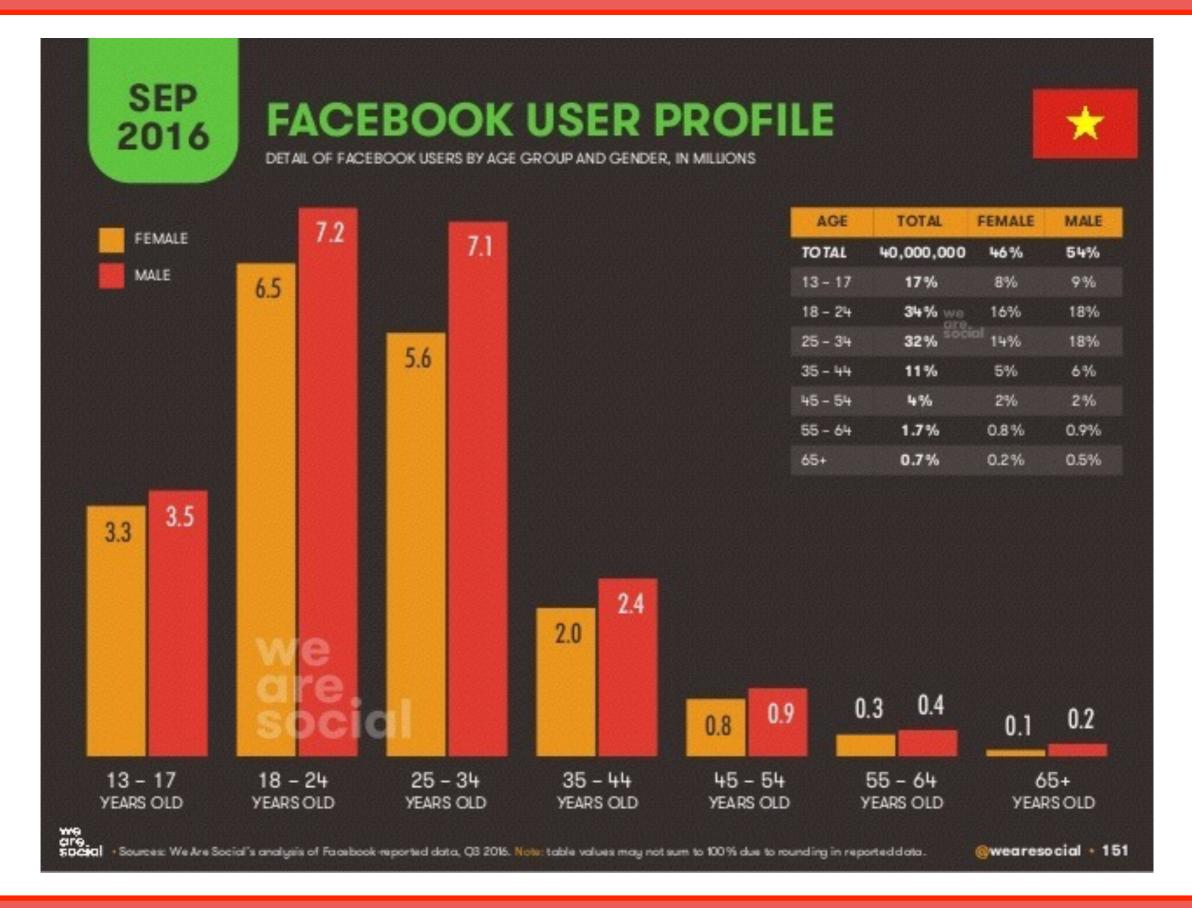
FIGURE INCLUDES ACCESS VIA FRED AND MOBILE CONNECTIONS FIGURE REPIRESENTS ACTIVE USER ACCOUNTS ON THE MOST ACTIVE SOCIAL PLATFORM IN THE COUNTDY MOST INVOICE (1995). FIGURE REPRESENTS MOBILE SUBSCRIPTIONS, NOT UNIQUE USER

ACCOUNTS ON THE MOST ACTIVE USES SOCIET PLATFORM IN THE COUNTRY, NOT UNIQUE USERS

are.

Sources: UN; InternetWorld State, ITU, CIA; Facebook, Tencent, UNE, Kakao; GSMA Intelligence

@wearesocial + 149



It is a big part of the human and humanitarian landscape

Challenge and opportunity

"Journalists" and "broadcasters" are everywhere and everyone

You can also tell the story and be a champion*

It is a big part of the human and humanitarian landscape

Challenge and opportunity

"Journalists" and "broadcasters" are everywhere and everyone

You can also tell the story and be a champion*

An emergency is an opportunity



It is a big part of the human and humanitarian landscape

Challenge and opportunity

"Journalists" and "broadcasters" are everywhere and everyone

You can also tell the story and be a champion*

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Challenge and opportunity

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You can also tell the story and be a champion*

It is a big part of the human and humanitarian landscape

Challenge and opportunity

"Journalists" and "broadcasters" are everywhere and everyone

You can also tell the story and be a champion*

Tell the story of what we are doing



Trung ương Hội Chữ thập đỏ Việt Nam (Vietnam Red Cross Society)

October 17 at 4:13pm · @

Trong những ngày qua, mưa lũ diễn ra nghiêm trọng trên diện rộng, gây thiệt hại nặng nể về người, nhà ở, mùa màng và sinh kế, ảnh hưởng trực tiếp đến đời sống của hàng triệu người dân. Tính đến ngày 16/10/2016, 100,4 nghìn căn nhà bị ngập và hư hại, 1,6 nghìn hecta lúa và 9,1 nghìn hecta màu bị ngập, chết và mất tích hàng chục người, trong đó ảnh hưởng nặng nhất là tỉnh Quảng Bình, Hà Tĩnh, Nghệ An và Quảng Trị.

Nhằm giúp đồng bào các địa phương bị ảnh hưởng nặng nế bởi mưa l... See More

See Translation





Trung ương Hội Chữ thập đỏ Việt Nam (Vietnam Red Cross Society)

October 17 at 4:17pm · @

Địa chỉ tiếp nhận và ủng hộ đồng bào miền Trung bị ảnh hưởng bởi #lũlụt: a)Trung ương Hội Chữ thập đỏ Việt Nam: 82 Nguyễn Du Hà Nội; Tel. 043 822 4030 (số lẻ 131); 043 942 2201; Fax: 043 942 4285; E.mail: vnrchq@netnam.org.vn hoặc tranquochung187@gmail.com; Mobile: 098 908 2911 (đ/c Trắn Quốc Hùng).

 b) Cơ quan Đại diện phía Nam - Hội Chữ thập đỏ Việt Nam... See More See Translation



ICRC Retweeted

Share infographics and numbers



Ask for public support



Despite the forthcoming typhoon, let us not forget our brothers and sisters in Batanes who need our help, especially that they are anticipating a secondary impact due to the trail of typhoon Lawin (international name Haima) that is predicted to also show its strength in Northern Luzon.

To those who are interested to give donations to the victims of typhoon Ferdie through the Philippine Red Cross, cash donations may be deposited in any of the following Philippine Red Cross bank accounts:

BDO Peso Account – 00-453190938 BDO Dollar Account – 10-4530039482 Metrobank Peso Account – 151-7-1552434-2 Metrobank Dollar Account – 151-2-15100218

Donations may also be dropped off at the PRC Tower, 37 EDSA corner Boni Avenue, Mandaluyong City, or in any PRC chapters nationwide. Donors may also call telephone numbers 790-2300 local 807 and 826.

Batanes needs us NOW.

#ReliefPH #FerdiePH



PRC: Batanes needs help ASAP

The Philippine Red Cross (PRC) is appealing for donations to help the families and communities affected by typhoon Ferdie that left thousands of peopl...

Listen to the impacted community

Listen to the concerned non-impacted people



Monitor trends and issues and rumours

Worldwide Trends · Change

#MasterChefBR

47.3K Tweets

#SDLive

54.9K Tweets

#FreixoNaRedeTV

14.4K Tweets

#MTVScreamSpecial

37.3K Tweets

#Supermax

5.508 Tweets

Bruna Marquezine

11.8K Tweets

Rich Hill

8,095 Tweets

Caniggia

3,850 Tweets

Yasmani Grandal

4.064 Tweets

Ellsworth

10.8K Tweets

Philippines Trends · Change

#ALDUBMarriedSoon

@inquirerdotnet and @MaineAlden16 are Tweeting about this

#TIMYUncertain

26.9K Tweets

#MBAngelZanjoe

3,713 Tweets

#BakitHindiKitaMapalitan

1,295 Tweets

505 Manila-Tuguegarao-Manila

#GAGF2016

@AusAmbPH and @peacegovph are

Tweeting about this

Northern Luzon

2,296 Tweets

Calayan Group of Islands

Signal No. 1

1,334 Tweets

Bruna Marquezine

11.5K Tweets

Quezon City Trends · Change

#LawinPH

@cnnphilippines, @dzrhnews and 43 more are Tweeting about this

#ALDUBMarriedSoon

@inquirerdotnet and @MaineAlden16 are

Tweeting about this

#UAAPSeason79 #TIMYUncertain

27.4K Tweets

505 Manila-Tuguegarao-Manila

#MBAngelZanjoe

3,778 Tweets

Northern Luzon

2,331 Tweets

Calayan Group of Islands

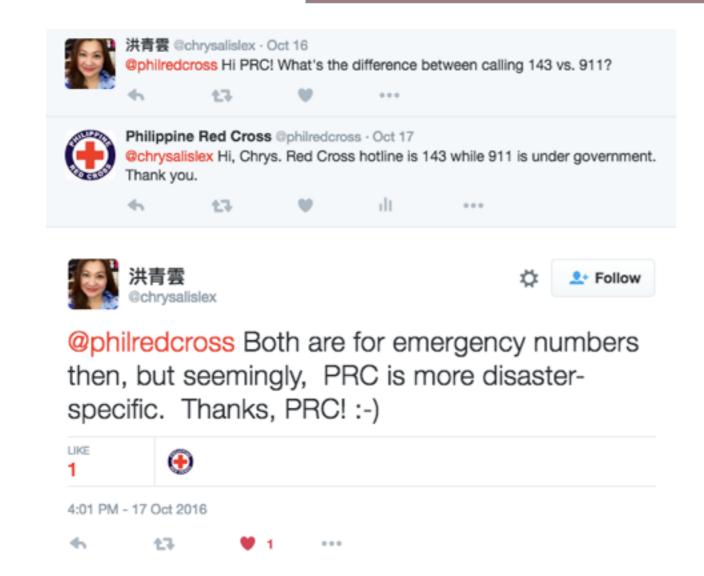
Signal No. 1

1,345 Tweets

Rich Hill

8.095 Tweets

Two way conversation





Connect with stakeholders





SRC has contacted <a>ophilredcross and is monitoring the situation closely. We are ready to be deployed if need be.



Philippine Red Cross @philredcross

EARLIER: #LawinPH briefing at NHQ. Teams on the ground are in full alert and ready to be deployed in case further assistance will be needed.

RETWEETS

LIKES

13









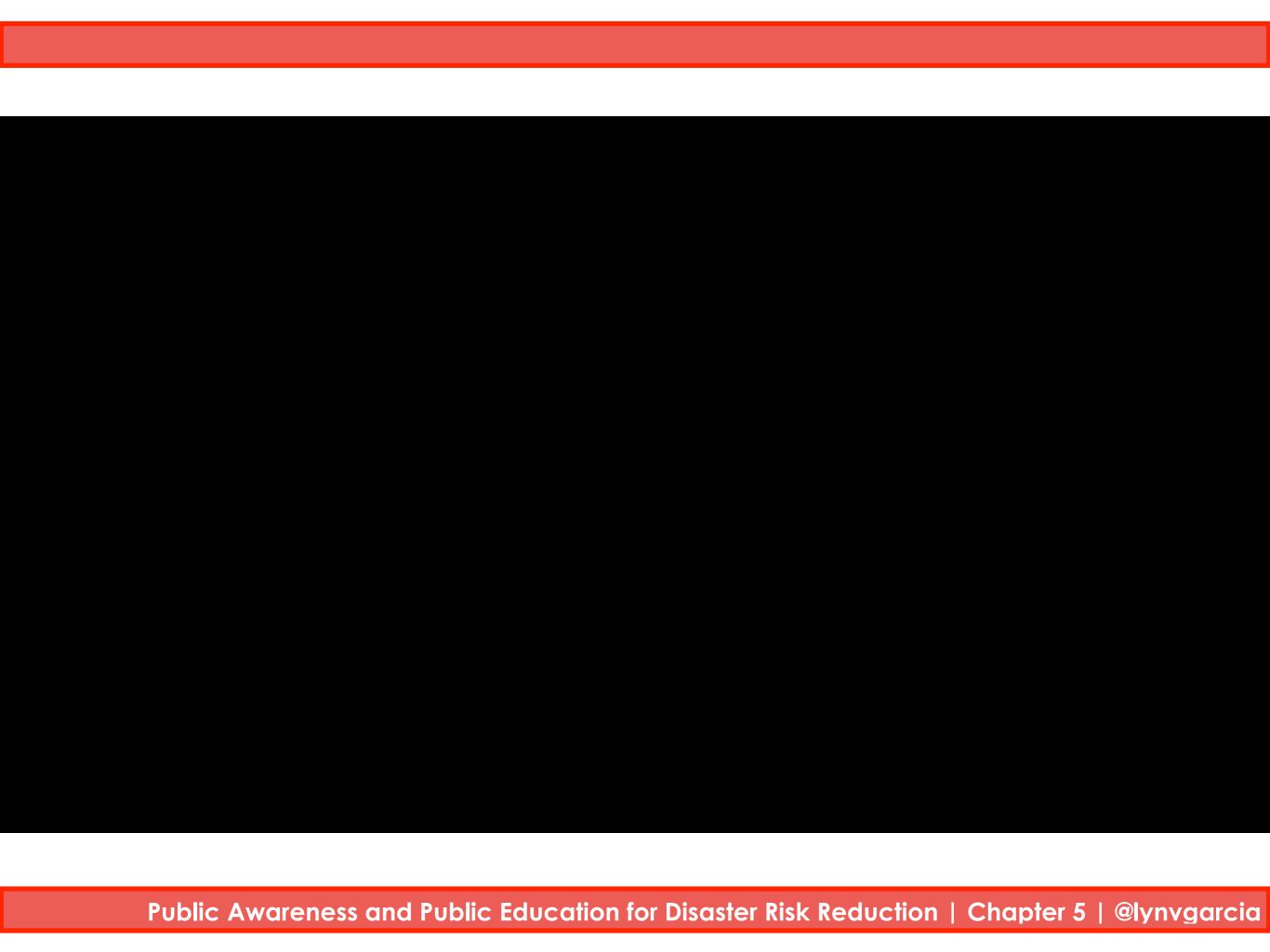


1:14 PM - 18 Oct 2016

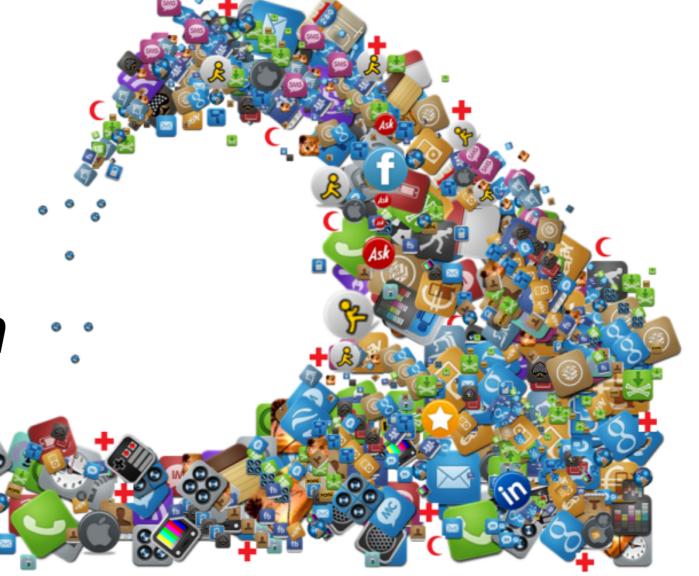
In disaster, SOCIAL MEDIA is about:

- trying people directly
- improving your awareness of what is happening
- enabling the affected people help themselves

#CommsIsAid



"People need information as much as water, food, medicine and shelter. Information is aid."

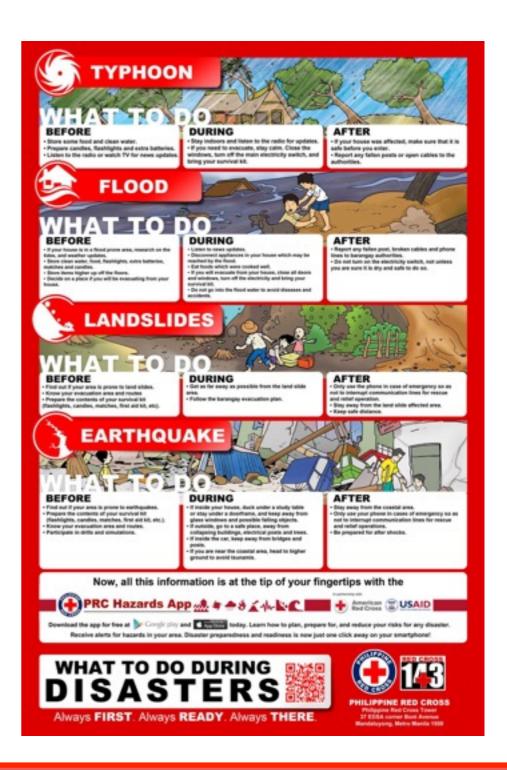


#CommsIsAid

SAMPLE ONLINE CAMPAIGNS

Our role is to bridge the gap between scientific and the local knowledge. We make information understandable to the public.





SAMPLE ONLINE CAMPAIGNS







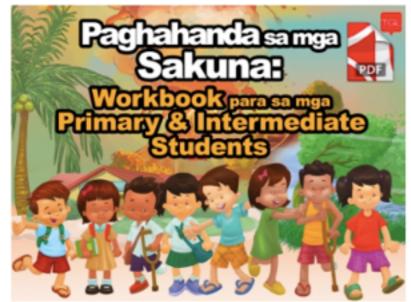
#BeRedCrossReady

Make disaster preparedness a way of life

ONLINE RESOURCES

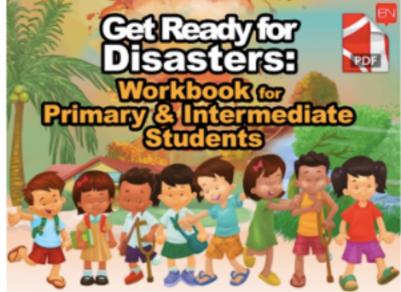


HOME > ONLINE RESOURCES



MAY 19, 2015

Workbook: Paghahanda sa mga Sakuna - Tagalog (Primary & Intermediate) Read more



MAY 19, 2015

Workbook: Get Ready for Disasters -English (Primary & Intermediate) Read more

http://redcross.org.ph/online-resources

ONLINE RESOURCES

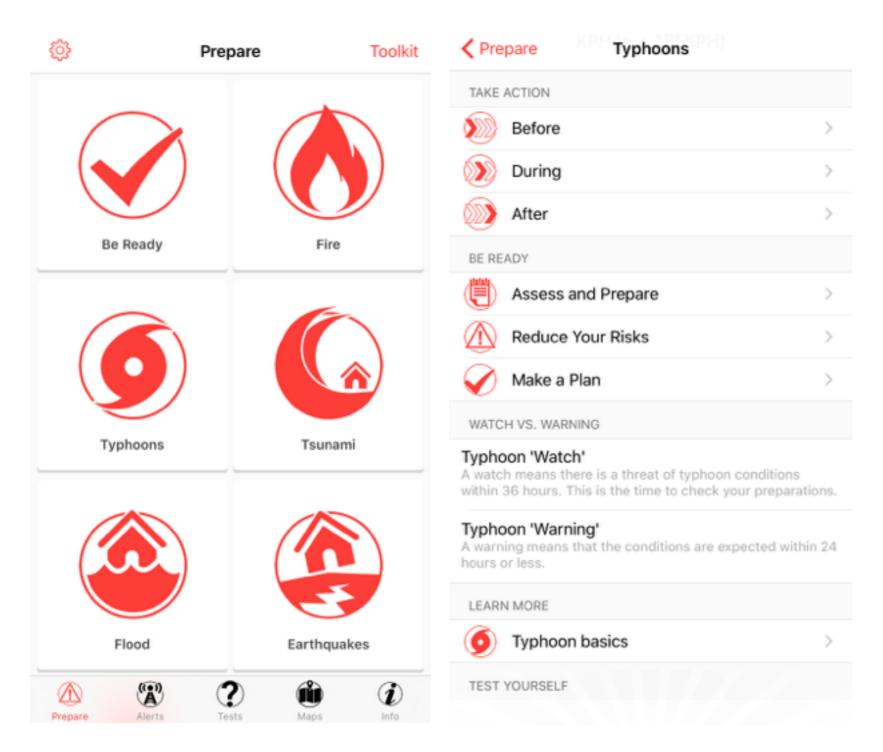


eLearning Platform:

- Webinar
- Climate Change an introduction for staff and volunteers Take course here: **bit.ly/IFRCClimateChange**

MOBILE APP - PRC HAZARDS APP







Know your area's risks for typhoons

Learn more about the risks

Learn about the risks and potential impacts of severe tropical storms that can impact your location (especially winds, storm surges and flooding).

Make an evacuation plan: know your evacuation center, evacuation route and transportation method.

If evacuation is necessary, work with your network to determine various transportation options.

Make sure everyone in your household knows where to go if they have to leave the area.

MOBILE APP - FIRST AID PH APP



How to Download



STEP 2 SEARCH: FIRST AID PH"

STEP 3

CLICK THE DOWNLOAD BUTTON

Google play





www.redcrcross.org.ph

@ prc@redcross.org.ph

(+63 2) 790.2300

Available in

VOLUNTEERS + LOGISTICS + INFORMATION TECHNOLOGY =

ALWAYS

ALWAYS

ALWAYS



HOW IS ZIKA TRANSMITTED?

- It can be transmitted by the Aedes Aegypti, the same mosquito that transmits Dengue and Chikungunya.
- It can be spread by a man to his sex partner.
- It can be passed from Zika infected pregnant woman to her fetus, causing severe birth defects to babies called microcephaly.



To know more about Zika virus even when you are offline, download the First Aid app now for free.

Both available on:













"Everyone is not your customer"

- Seth Godin

Table 22: Advantages and Disadvantages of Social Media

Г	ADVANTACES	DICADVANITACEC				
⊢	ADVANTAGES	DISADVANTAGES				
•	Low overhead cost leverages large- scale distribution channels such as Facebook and Twitter					
•	Shareable — engages volunteers, and uses word-of-mouth and reputation to	 Content must be updated regularly 				
•	snowball Has the power to drive traffic to other	 Needs feedback system to interact with audience 				
	resources, such as campaign sites, web pages, blogs and articles	 Need s to keep pace with technology 				
•	Enables regular communication, which builds relationships	Requires commitment of time and				
•	Enables short messages to be pushed regularly, in bite-sized chunks	creativity				

SOCIAL MEDIA CONTENT PLAN

A content plan allows you to map out what type of content will you serve your target audience on your social media assets.

ELEMENTS OF A CONTENT PLAN

Who is your brand persona?

What is your campaign big idea?

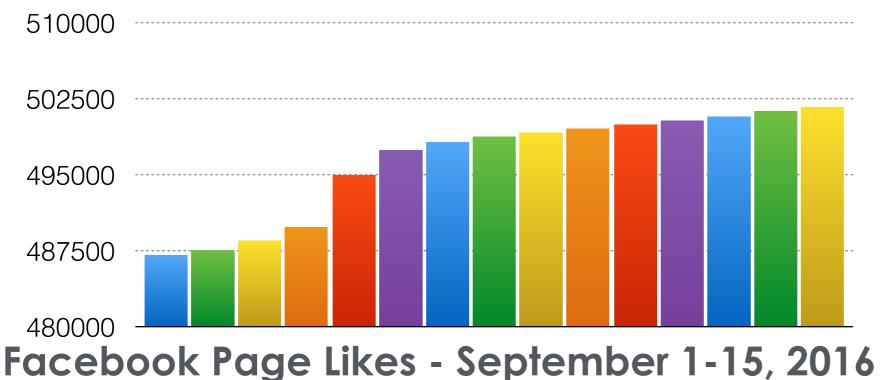
Who is your target audience and what is the goal of the content towards this audience?

What format of content will you create? (e.g. photo, video, GIF, etc)

How wil your actual post look like?

When will you post this and/or how frequently?

FACEBOOK PAGE DATA REPORT



1	487063
2	487616
3	488479
4	489831
5	494971
6	497444
7	498225

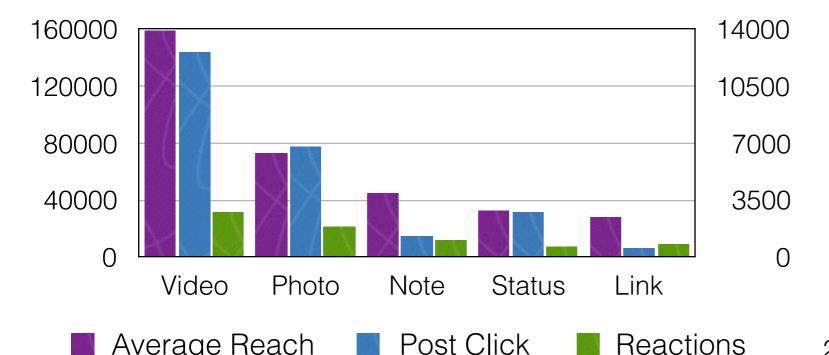
8	498778
9	499081
10	499572
11	499932
12	500332
13	500756
14	501275
15	501634

Observations

- There is significant increase in the number of followers from September 4 to 6, 2016.
- All are organic page posts and "LIKES"

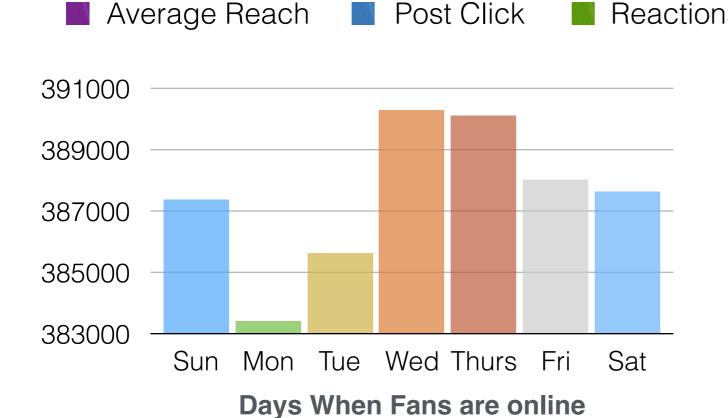
FACEBOOK PAGE DATA REPORT

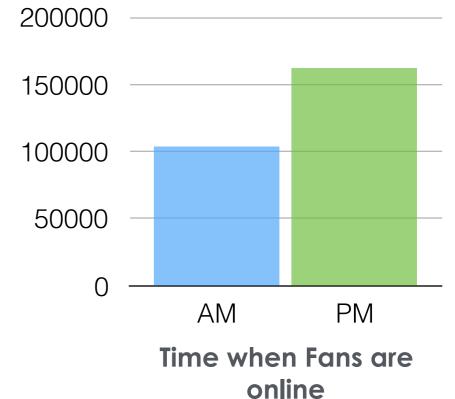
FACEBOOK POST TYPES



Observations

- All are organic posts only; both videos and photos got the best engagement
- Content posted on Wednesday and afternoon/evening got good engagement

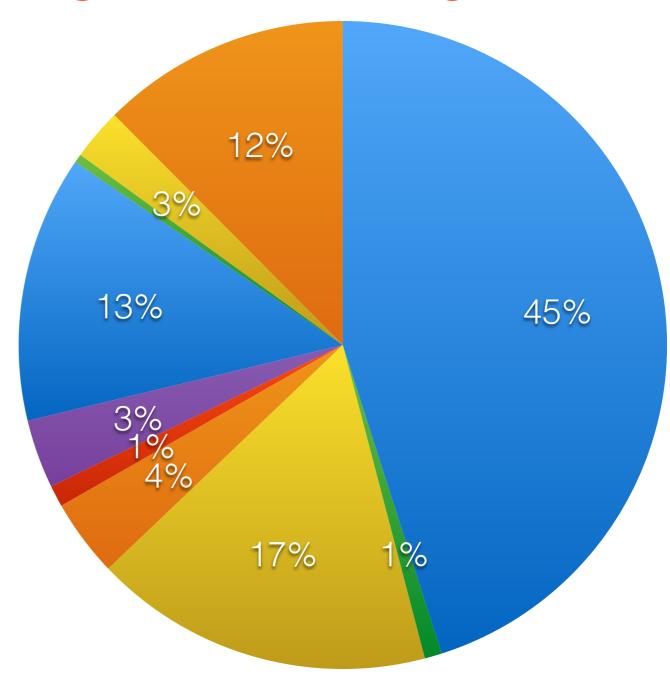




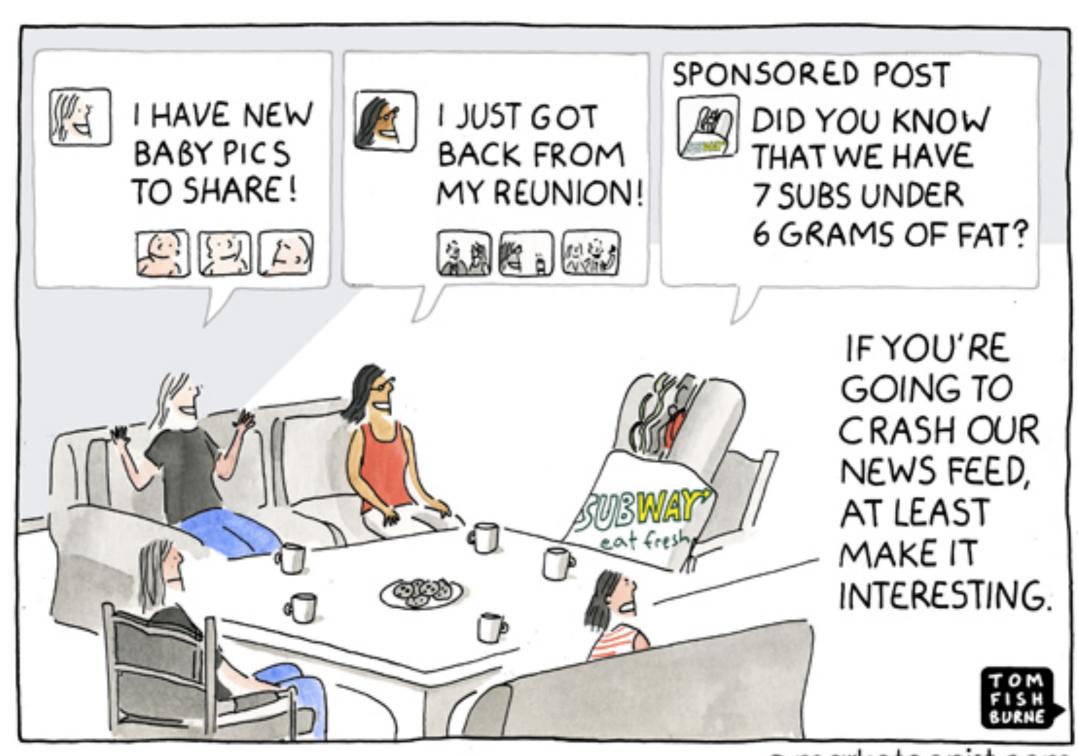
FACEBOOK PAGE DATA REPORT

A total of 468

Messages
received



NBS	S	Welfare	Safety Service	DMS	Health Service	FG/Membership	Volunteer/RCY	IHL	Careers	Others
210)	4	79	18	5	16	62	2	12	58



@ marketoonist.com

THE CHALLENGE

Everything we do on **social media** has to be **remarkable**, **attention-earning**, and **share-worthy**.

Questions?

Thank you!

LYN V. GARCIA

Social Media Officer, Philippine Red Cross lyn.garcia@redcross.org.ph | @lynvgarcia