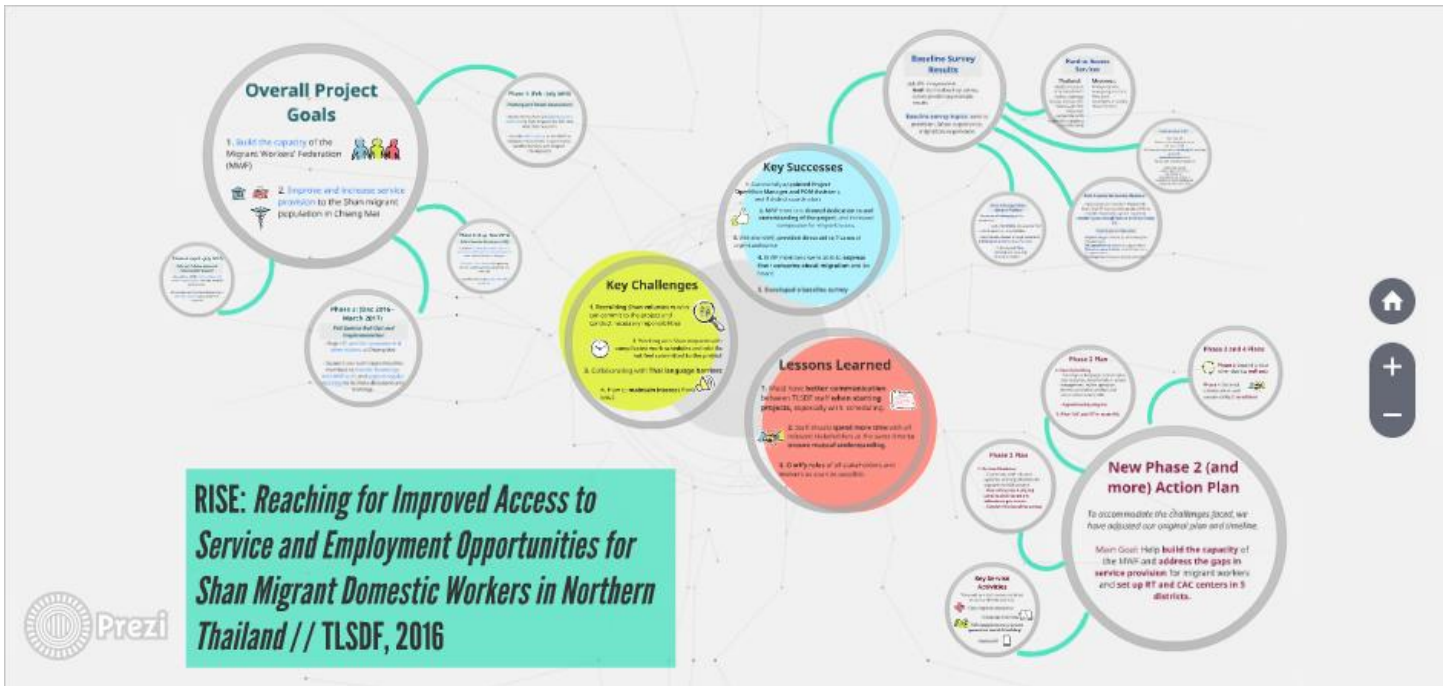


Life Skills Development Foundation: presentation

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Phase 1: (Feb - July 2016)

Training and Needs Assessment

- Assess where there are **gaps in service provision** for Shan migrant workers and what their needs are
- Provide **skills training** to the MWF on volunteer recruitment, migrant rights, baseline surveys, and program management



Phase 2: (Aug - Nov 2016)

Initial Service Provision at HQ

- Establish **Hotline Response Team (RT) and Career Advancement Center (CAC)** at main district center in Sarapee
- **Survey 4 other districts** for primary service needs and areas requiring the most aid
- Establish and begin **apprenticeship program**.



Phase 3: (Dec 2016 - March 2017)

Full Service Roll Out and Implementation

- Begin RT and CAC programs in 4 other districts of Chiang Mai
- Support core team apprenticeship members to transfer knowledge with MWF staff, and support regular meetings to facilitate discussion and trainings



Phase 4: (April - July 2017)

External Collaboration and Sustainability Support

- Strengthen MWF's relationships with similar organizations and help develop partnerships.
- Encourage community inclusiveness to decrease stigmas associated with migrants



Key Successes

1. Successfully appointed Project Operation Manager and POM Assistant, and 4 district coordinators
2. MWF members showed dedication to and understanding of the project, and increased compassion for migrant issues.
3. With the MWF, provided direct aid to 7 cases of urgent assistance
4. MWF members were able to express their concerns about migration and be heard
5. Developed a baseline survey



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- No sense of b
community
- Lack of educati
- Discrimination
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Key Challenges

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Volunteers who
commit to the project and



Baseline Survey Results

- July 8th: 6 respondents

Goal: Get feedback on survey, collect preliminary example results

Baseline survey topics: service provision, labor experience, migration experience

Hard-t Ser

Thailand:

Health insurance,
Acquiring driver's
license, marriage
license, work permit,
business permit,
filing work
complaints, birth
registration, applying
for citizenship



Hard-to-Access Services

Thailand:

Health insurance, Acquiring driver's license, marriage license, work permit, business permit, filing work complaints, birth registration, applying for citizenship

Myanmar:

Emergency care, emergency sick care, filing work complaints, acquiring drivers' license

Work Abuses in TH

- Paid late (3)

Main Challenges While Living in Thailand

- **No sense of belonging** in the community
 - Lack of **desirable** job opportunities
- Lack of education opportunities
- Discrimination based on legal status and **ethnicity** (all answers said ethnicity)
 - Difficulty with **Thai literacy** and speaking/literacy in English

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Work Abuses in TH

- Paid late (3)
- Didn't receive full paycheck (2)
- No days off (4)
- Discrimination based on **ethnicity** (4) and legal status (3)
- **Verbal harassment** (2)
- Paid under minimum wage (2)
- Fired without pay (1)
- Asked to pay fines with no explanation (1)
- No breaks during the day (1)
- Threatened with decreased pay (1)
- Threatened with being fired (1)



Challenges While Working in Thailand

Working in the

limited job opportunities

based on legal status and ethnicity

difficulty with Thai and speaking/understanding English



Main Reasons for Leaving Myanmar

- Had family and friends in Thailand (3)
- Heard that TH had a better quality of life (3)
- Couldn't financially support myself (3)
- **Couldn't grow enough food to feed my family** (3)

Conditions in Myanmar

Physical danger: medium (1), immediately life-threatening (1)

Job opportunities: okay (2), no opportunities,

Education opportunities: okay (2), low access, no opportunities,

Farming: high importance (2), not important

- No breaks during the day (1)
- Threatened with decreased pay (1)
- Threatened with being fired (1)

Establish a community response team (CRT) and Career Advancement Center (CAC) at main district center in Saragwee

- Survey 4 other districts for primary service needs and areas requiring the most aid
- Establish and begin apprenticeship program

Key Challenges

1. Recruiting Shan volunteers who can commit to the project and conduct necessary responsibilities 
2. Working with Shan migrants with complicated work schedules and who do not feel committed to the project 
3. Collaborating with Thai language barriers 
4. How to maintain interest from MWF

4. MWF members were able to express their concerns about migration heard

5. Developed a baseline survey

Lessons Learned

1. Must have better communication between TLSDF staff when starting projects, especially with scheduling.
2. Staff should spend more time with all relevant stakeholders at the same time to ensure mutual understanding.



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2. Working with Shan migrants with complicated work schedules and who do not feel committed to the project

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Lessons Learned

1. Must have better communication between TLSDF staff when starting projects, especially with scheduling. 
2. Staff should spend more time with all relevant stakeholders at the same time to ensure mutual understanding. 
3. Clarify roles of all stakeholders and workers as soon as possible.

Phase 2 Plan

1. Service Provision:
 - Coordinate with relevant agencies and organizations to support the RISE project
 - Find offices for 4 district centers and recruit 3-5 volunteers per center
 - Conduct the baseline survey



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- 1. Service Provision:**
- Coordinate with relevant agencies and organizations to support the RISE project
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New Phase 2 (and more) Action Plan

To accommodate the challenges faced, we have adjusted our original plan and timeline.

Main Goal: Help **build the capacity** of the MWF and **address the gaps in service provision** for migrant workers and **set up RT and CAC centers in 5 districts.**

Key Service Activities




There will be 4 main service activities in each of the five districts:

- + Case response assistance
- Language Learning 
- CACs (supplementary income generation and skill building) 
- Hotline RT 



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Phase 2 Plan

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- Coordinate with relevant agencies and organizations to support the RISE project
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Phase 2 Plan

2. Capacity building

- Trainings on language, human rights, case response, documentation, project management, hotline operation, income generating activities and career advancement skills

- **Apprenticeship program**

3. Pilot CAC and RT in main HQ.



Phase 3 and 4 Plans



Phase 3: Expand to four other districts (**roll out**)

Phase 4: External collaboration and sustainability (**transition**)

