# Extending access to justice and health services for migrant domestic workers in Thailand Project

**Implemented by:** 

The Foundation for Labour and Employment Promotion (FLEP)

Presented by: Dr. Boonsom Namsomboon July 12, 2016









#### Rationale:

- Past experience working for migrant domestic workers
- Nature of domestic work >> (live in employer's house)
  - no working hour
  - no freedom
  - risk for harassment
- Difficulty to access social security as employee
- Unclear/Lack of information regarding to legal
- Etc.

#### Overall objectives:

• To empower MDWs to gain knowledge on reproductive health and occupational health and safety (OSH), gain access to public healthcare services as they are entitled, and gain access to legal rights, the judicial system and redress mechanisms.

# Target groups

# 130 MDWs who are members and non-members of NDWT

## Duration of the project

18 Months (February 2016 - July 2017)

#### **Activities:**

- Providing MDWs with information on:
  - immigration policy and legal protection.
  - reproductive health,
  - occupational health and safety (OHS),
  - health insurance service system,
  - First Aid

#### Activities (Cont.)

- Information/knowledge providing through Mobile Technology,
  - > mobile application (Thai and Burmese)
  - > hotlines,
  - > line Groups
  - > Facebook
- Policy dialogue

#### **Supportive Team**

- "Hello Volunteers"
  - 25 MDWs
  - 25 TDWs

#### Supportive Team (cont.)

- Crisis Response Team (CRT)
  - Foundation for Women (FFW)
  - Lawyer Council of Thailand, and
  - Arom Pongpangan Foundation

#### Supportive Team (cont.)

Project Advisory Committee (PAC)

- 1) Department of Employment, Ministry of Labour;
- 2) International Relations Department, The Thai Red Cross Society;
- 3) Labour Protection Bureau, Department of Labour Protection and Welfare, Ministry of Labour;

#### Supportive Team (PAC) (cont.)

- 4) Occupational Safety and health Bureau, Department of Labour Protection and Welfare, Ministry of Labour;
- 5) Bureau of Policy and Strategy, Ministry of Public Health;
- 6) International Human Rights Unit, Rights and Liberties Promotion Division, Rights and Liberties Protection Department;

#### Supportive Team (PAC) (cont.)

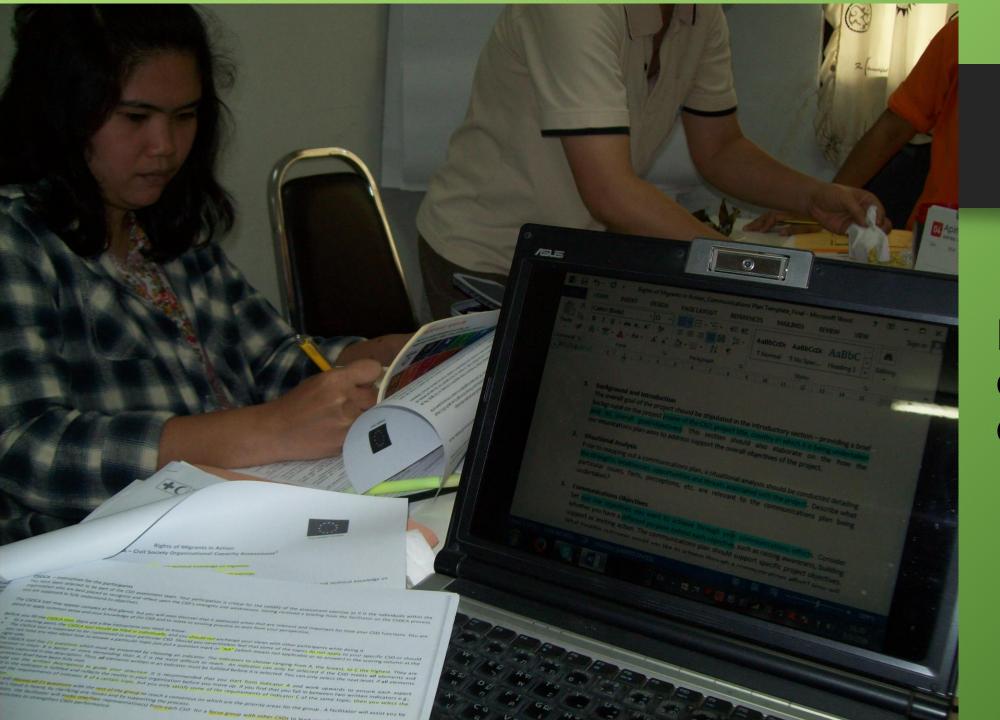
- 7) Sub-Committee of Ethnic Human Rights, Lawyers Council of Thailand;
- 8) Sub-committee of National Human Rights Commission of Thailand;
- 9) Rak Thai Foundation;

#### Supportive Team (PAC) (cont.)

- 10) Thai domestic worker, Network of Thai Domestic Workers in Thailand;
- 11) Migrant domestic workers group;
- 12) Network of Thai Domestic Workers in Thailand;
- 13) HomeNet Thailand Association; and
- 14) Arom Pongpangan Foundation.



Staff-in-service - - learning to know ourselves and others through... reflexing on positive and negative behavior



Reflexing on our organization (CSOCA)

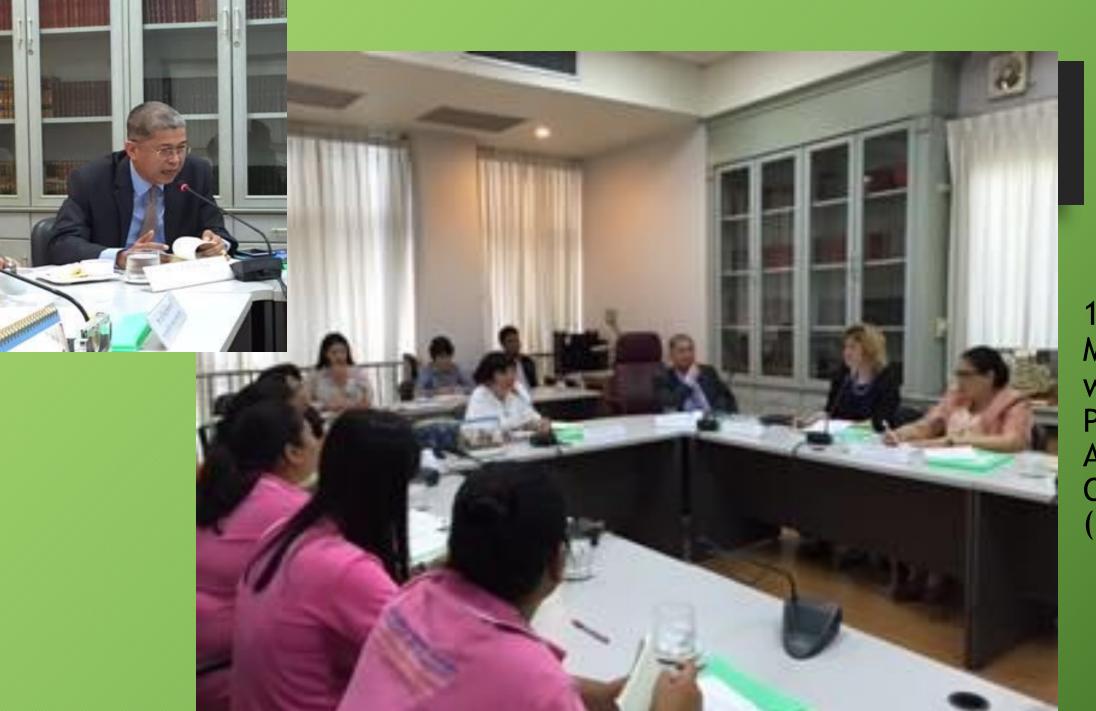


Team meeting





Meeting with Elena Nyanenkova, Representative of IFRC



1st
Meeting
with
Project
Advisory
Committee
(PAC)



Sharing on their journey to Thailand



Group
Dynamic >>
understanding
situation in
Thailand



Sharing Problems facing



Through group dynamic... learn... reasons of having migrant domestic workers in Thailand.





Learning on group working through Group Dynamic



Domestic Workers' Rights in Thailand



Pre-test and Post-testing



Evaluation after each training/seminar



Activities on May Day (2016)



Ask for Social Security Art. 33



Cleaning at
Rajvithi Home for Girls on
International Domestic Worker's Day





Jigsaw puzzle, symbol of coordination among partners for...



Fair and Happy Home



Panel discussion on how to look after Domestic workers



President of Domestic Workers Network proposed "demand of domestic workers" on International Domestic worker's Day

#### Key lesson learned

• The frequently training providing (every two week for each group - - Migrant group and Thai group) is a positive factor for continuous learning process of the target group.

#### Key lesson learned (cont.)

 Training process used is the main factor for the achievement of the training. This Project emphasizes on participation of the attendants. So 'Group Dynamic', 'Games', TV program imitation, etc. were used to providing knowledge and information to participants instead of lecturing.

#### Key lesson learned (Cont.)

- Award in term of 'mark' or 'gift' is a good tool for building up motivation of the training attendants and them always alert during training providing.
- 'Group Dynamic' is a good activity for reflection and deeply understanding, which will help people to change attitude and idea. Although it has to take time but little by little it can be done.

#### Key lesson learned (Cont.)

• Evaluation to bring up the lesson learned of activity, which is done suddenly after it was ended, help to improve the next activity.

#### Action Plan May - October 2016

Activities	MAY	JUN	JUL	AUG	SEP	ОСТ		
A1. Capacity building of Hello Volunteers, 25 TDWs and 25 MDWs								
1.2 Training workshop; health insurance: benefits and barriers to access health services	8 15 22							
1.3 Training on legal protection and barriers to access to judicial system		5	10					
1.4 Mix Groups 50 (Hello Volunteers)				21				
1.5 Training providing to 130 MDWs by "Hello Volunteers"					*	*		
1.6 Training workshop; First Aid						16		

Activities	MAY	JUN	JUL	AUG	SEP	ОСТ		
A2. MDWs receive relevant information through mobile App.								
2.1 Develop mobile application 2.1.3 Collecting the existed concerned Application in Thailand	19	*	*					
2.1.4 Data gathering through questionnaire								
2.1.5 Develop TOR and sign contract with Application producer.				*				
2.1.6 Focus group DWs					*			
2.1.7 Information preparation in Thai						*		
2.1.8 Information preparation in Burmese						*		
2.1.9 Develop App								
					*	*		

### Action Plan May - August 2016

Activities	MAY	JUN	JUL	AUG	SEP	ОСТ		
A3. Establish Crisis Response Team (CRT) for MDWs								
3.1 Establish CRT Team 3.1.1 Team meeting 2		27						
3.1.2 Develop form for legal aid and case refer (logbook)	*	*	*					
3.2 Develop Hot line service, Line group and Facebook group			*	*	*	*		

#### Action Plan May - August 2016

Activities	MAY JUN	JUL	AUG	SEP	ОСТ
A4. Policy Level					
4.1 Policy dialogues regarding to legal protection and health insurance for MDWs.					
4.1.1 International DWs Day ➤ participant 165	19				

