**SIMULATION EXERCISE**

**Roles for external stakeholders**

**Friday, from 08.00hrs to 13.00hrs**

|  |  | Actor |
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| 08.00 | The head of village (Ibu Mega) comes to the site to check the preparations. She wants to meet team 1 and 3 leaders and go through the details of their plan. | Christina |
| 08.15 | The regent assistant comes to check if there is a facility for VIP to come because the regent is planned to arrive at 09.30. He instructs to prepare a quiet place for media interview, with coffee / tea / snack for 5 people | Adi |
| 08.30 | The traditional leader (Pak Bowo) arrives onsite and goes right to the kitchen to check if the food is halal and according to local custom. After finishing inspecting, he asks for coffee / snack. Then he sits in a corner and observes.  | Ridwan |
| 09.00 | The DM head (Pak Ucup) arrives and requests the operational plan as a follow up to the meeting the previous day. If provided, he starts asking technical questionsIf not, he threatens to warn the regent and cancel the operation.  | Pak Arifin |
| 09.15 | The Logistic team is informed that some equipment for the field kitchen which were donated by a friendly country are being blocked in the custom. The have to get approval from NDMO to be able to release it.  | Ridwan to inform the logistic team head |
| 09.30 | The Regent (Pak Joko) comes with his assistant to get a briefing from the coordinators and check the press release. While the regent his talking to the coordinators, his assistant wonders around and start questioning people on security, etc.  | Herve and Adi |
| 09.45 | 2 media people come for interview. This is standard interview, no difficult question at this stage, they want to know the key facts of the operation, who is participating, what services will be provided, etc. They ask for the press release and say they might come back when communities are here.  | Grace and Saroj |
| 10.00 | A donor comes with boxes of food supplies are delivered, but they are marked in a different language which cannot be understood by any of the workers. Both the donor and the regent insist that the food is cooked in addition the one being prepared, arguing that there might be more people coming. One of the box mentions expiry date January 2016.  | TBC |
| 10.15 | DM head comes with traditional leader and go around, asking technical questions (improvise) | Pak Arifin and Ridwan |
| 10.30 | Another media person comes and want to interview the coordination team. They state that there have been reports of an unregistered NGO setting up a field kitchen in another village nearby. No one has heard of this NGO, and stories are being shared about beneficiaries becoming very ill with stomach cramps, nausea and diarrhea. Many say it is from the food being provided by the new NGO. They want to ask for comment on this and they say they need to be convinced that this distribution will be done with high standards so that they can inform the people accordingly. They ask to be shown around the site, introduced to the colleagues and they also want to interview 2 or 3 team members outside the coordination team.  | Ririn |
| 10.45 | A police officer arrives and wants to meet the coordinator. He warns that some Meru people might be coming soon and he wants to propose his security service to ensure they cannot get to the area. If the coordinators manage to persuade the police person that their own security service (team 2) will handle this and that they are here to serve everyone, then the situation is back to normal. If the team cannot convince, then the Head of village happens to arrive at the same time (around 10.50) and solves the issue saying that this has been discussed already with the regent and that aid is for everyone.  | RidwanChristina |
| 11.00 | The head of health services of the regency arrives and wants to inspect the kitchen to check if regulations for hygiene have been enforced. She pretends to find mistakes (cooking stove not clean, cook not wearing gloves, lack of air-conditioning in the tent, insect in the food, etc.). Then she starts to threaten to report to the regent, asking him to close the operation since this is endangering the health of the community. Then, she suggests that if the coordinator pays a standard 1 000 000 IDR, she will forget about this.  | Grace |
| 11.15 | Pak Joko is back with his assistant and the head of village. They go around the site, talk to people, check everything is fine (improvise based on issues happening and get people to answer technical questions!) | Herve, Christina and Adi |
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