



Photo: Indra Yugasara

“Separated families; a mother whose faith is unknown, children who lost contact with their parents, a father that might be hurt, a brother looking for his sister..”

These are situations that might occur after disaster, armed conflicts, internal disturbance or other humanitarian situations especially when the communication systems are no longer available.



Photo: Marwin

Based on humanitarian reason, Indonesian Red Cross (Palang Merah Indonesia-PMI) tries to give back the hope to families that are separated from their loved ones by **Restoring Family Links (RFL)**.

Restoring Family Links

is PMI's service to facilitate the restoration of family contact between separated loved ones.

RFL services offered by PMI are:

- Assisting families by delivering family news to loved ones when the normal communication system is no longer available.
- Helping families that have lost contact with family members by a tracing service.
- Assisting families that are separated due to armed conflict or disaster who wish to be reunited.



Red Cross Message/RCM

Red Cross Message is a tool to deliver family news between separated family members when normal communication system is not working. It can only contain family news and it is distributed through the Red Cross/ Red Crescent worldwide network.



Photo: Hidayatul Irwan

5. Pesan Keluarga
(Family Message)
Buat anakku Sartini.
Kabar dari Bapak & Ibu di Jawa.
Gimana kabar anakku, baik.
Kabar Ibu sehat dan baik.
Kabar Ibu, selamat 12/10 2004. Petugas PMI
dari pusat Jakarta dan PMI Cabang
datang ke rumah Ibu untuk ngerek.
Kabar Ibu sampai ke rumah Ibu Sugiono,
Jember. Ibu sampai ke rumah Ibu, Jember.



Photo: Doc. PMI

“It's just like a miracle”, says Angela when she finally meets her biological mother. Angela's real name is actually Sartini. Because of financial problems, her birth mother had to leave her in a child institution and not long after that she was adopted by a family from the Netherland. When she grew up, she wanted to meet her biological mother and through the assistance of PMI the miracle happened. After 23 years of separation, finally Angela met her biological mother again.



Tracing Request

The Red Cross Tracing Request is a service that aims to restore contact between family members that have lost contact due to disaster, armed conflict or humanitarian reasons, ex. adoption, migration. On the picture below, people are checking “I am alive” and “I am looking for” lists searching for the names of loved ones after a disaster.



Family Reunification

PMI tries to assist families that have been separated due to armed conflict or disaster and wish to be reunited by giving information on procedures and formalities and act as intermediaries, when necessary, between families and authorities.



Free satellite telephone call for separated families that have been isolated due to



Humanity

The International Red Cross and Red Crescent Movement, born of a desire to bring assistance without discrimination to the wounded on the battlefield, endeavors, in its international and national capacity, to prevent and alleviate human suffering wherever it may be found. Its purpose is to protect life and health and to ensure respect for the human being. It promotes mutual understanding, friendship, cooperation and lasting peace amongst all peoples.

Impartiality

It makes no discrimination as to nationality, race, religious beliefs, class or political opinion. It endeavors to relieve the suffering of individuals, being guided solely by their needs, and to give priority to the most urgent cases of distress.

Neutrality

In order to enjoy the confidence of all, the Movement may not take sides in hostilities or engage in controversies of a political, racial, religious or ideological nature.

Independence

The Movement is independent. The National Societies, while auxiliaries in the humanitarian services of their governments and subjects to the laws of their respective countries, must always maintain their autonomy so that they may be able at all times to Act in accordance with the principles of the Movement.

Voluntary Service

It is a voluntary relief movement not prompted in any manner by desire for gain.

Unity

There can be only one Red Cross or Red Crescent Society in any one country. It must be open to all. It must carry on its humanitarian work throughout its territory.

Universality

The International Red Cross and Red Crescent Movement, in which all societies have equal status and share equal responsibilities and duties in helping each other, is world-wide.



Foto: Dok. ICRC



For further information of RFL service, please contact nearest PMI Branch office

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